



QINGDAO SAINTYOL DAWIN MACHINERY CO.,LTD

Email:saintyoldawin@163.com www.saintyoldawin.com

Users Warranty Registration Card

Machine Model	Machine S/N	Engine S/N	Transmission S/N
Timing Reading :	Warranty Start Time:	Warranty Stop Time:	
Attachment Name&S/N:			
User Company Name :		Tel :	
		Fax :	
User Address :		Contact :	
		Zip Code :	
<p>When receiving the Machine,Operator Manual,Warranty Policy,and understand the correct safety operation and the maintenance requiremet and the warranty policy,please signature in the bellow,</p> <p>User Signature : _____</p> <p>User Stamp : _____</p>		<p>The Agent should According to the requirement of QINGDAO SAINTYOL DAWIN MACHINERY CO.,LTD make whole adjustment and inspection,and let user know the correct operation,safety measures,Maintenance And Warranty Policy.Then the Agent should Signature in the below,</p>	

QINGDAO SAINTYOL DAWIN MACHINERY Warranty Policy

QINGDAO SAINTYOL DAWIN MACHINERY CO.,LTD Supply the warranty to the product material and quality.

1.Product Quality Warranty :

- 1.1 We will do the maintenance and changes for free, when confirm that the damaged compents is caused of unqualified material and manufacture in normal using.
- 1.2 We only supply the warranty to the product quality,Other indirect losses are not in the Warranty range,such as stoppage losses,additional cost and credit losses.
- 1.3 The warranty do not include any special requirement exceed the User Manual and the Contract.

2.Warranty Period and Range:

- 2.1 The warranty start time should according to the Sale Invoice.
- 2.2 The compents warranty period in one year or working 2000 hours(according to reach any one first)as below: Machine Frame,Work Arm,Rack,Gear,Chain Wheel,Cab,Fuel Tank,Hydraulic Tank.
- 2.3 The compents warranty period in six month or working 1000 hours(according to reach any one first)as below: Wheel Rims,Bearings,High Pressure Hose,Tube, Radiator, Pulley, Muffler,Bucket,Plunger Pump,Gear Pumps,Motors,Steering,Walking Valve,Multiple Valves, Cylinder(except for seals).
- 2.4 The warranty period for the attachments with the machine is six months,such as Breaker, Auger,Digger,Fork and so on.

2.5 Engine warranty according to its manufacture warranty rules.

2.6 Other all compents warranty period is six months or working 1000 hours(according to reach any one first),expect for the ones in the above Term 2.2,2.4,2.5 and Term 3 below.

3.Exceed Quality Warranty Range:

3.1 We will not warranty the product, if there is not the Users Warranty Registration Card,
Or Product Quality Certification, or the machine model, machine S/N is not the same as
which written on the Users Warranty Registration Card(the User Warranty Registration Card
is invalid if it is alter).

3.2 Exceed Quality warranty period, not satisfied the terms of warranty.

3.3 Do not according to the operating instruction, and do not satisfied the maintenance,
The transfer and storage method is not correct,overload cause the compents damage.

3.4 The quality problem is caused by poor experience,improper use,accident,natural disasters or force majeure
and man-made damage.

3.5 The user amend the structure himself and did not get the agreement of the agent or our company,destroy
the fault scene, can not do the identify.

3.6 Damage caused by using other attachments which is not supply by Saintyol DAWIN.

3.7 Damage cuased by the maintenance man who is not confirmed by Saintyol DAWIN.

3.8 Damage caused by collision,splash hit,atmosphere or chemical corrosion.

3.9 The compents still can be used after simple adjustment and maintenance.

3.10 Easy to wear and tear items which are not belong to the quality warranty range.

3.10.1 Knids of oil,filter elements and other compents which need to maintenance during the
Guarantee period,such as hydraulic oil,lubricationg oil,antifreeze, electrolyte, engine oil filter,air
filter,fuel filter ching,hydraulic oil filter in the filter.

3.10.2 Electrical components such as: plugs, sockets, wiring harness, fuse (main circuit and control loop),
lighting (headlights, a small lamp before and after combination lamp) light bulbs, various relays (start,
middle, security, etc.), the kinds of switches (brake, steering, reverse, light, zero file, start preheating,
etc.), batteries, all kinds of instrumentation.

3.10.3 other consumables such as: tires, bucket teeth, chains, knives plate, transmission belts, various seals,
gaskets, rubber tubes, bushings, instrument covers, glass products, nuts, bolts, washers, gaskets ,
cotter pin, cushion, shock absorption pads, gas springs, adjusting pad, jacket, pull, non-slip pedals,
edging strips.

4.Quality warranty terms :

User must get in touch with the nearest maintenance station for service,when the fault occurred. And according
to Saintyol DAWIN requirement to stop or continue using the machine.

5.Explanation :

5.1 The interpretation belongs to **QINGDAO SAINTYOL DAWIN MACHINERY CO.,LTD.**.If there is any
changes,we will not inform anyone,and will according to the actual contract.

5.2 In the maintenance process,User has obligation to supply place,lifting equipment,tools and other person to
assist.

5.3 User warranty registration card is triplicate with the machine.When receiving,user should

Signature and stamp,then send to QINGDAO SAINTYOL DAWIN MACHINERY. Within one week,otherwise

We will not do the warranty(please according with the warranty policy to protect the interests of both sides).

5.4 When there is maintenance requirement,user must display the “User warranty registration card”,otherwise,the maintenance station of QINGDAO SAINTYOL DAWIN MACHINERY CO.,LTD have right to refuse.

5.5 User warranty registration card:triplicate,one for Saintyol DAWIN,one for regional agent,one for user.

5.6 When user ask regional agent for warranty,must supply user company,machine model,machine S/N,purchase date,fault conditions,to get the maintenance in time.

5.7 The damage compents which is caused by quality in warranty period,we will repair it in principle,if it really need to change the new one,we according to use the used one to change the new one.

5.8 If it really need to change new compents, regional agent must according to QINGDAO SAINTYOL DAWIN MACHINERY CO.,LTD Requirements,send the used compents to Saintyol DAWIN in one month after receiving the new one.

5.9 The used compents which sent back to Saintyol DAWIN,must be the original compents,its S/N should be the same with Saintyol DAWIN records.

5.10 The freight for transport the new/used compents, should be beared by Saintyol DAWIN and the regional agent.