

SIEMENS

SIMATIC HMI

HMI devices Unified Comfort Panels PRO

Compact Operating Instructions



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Warning notice system

This manual contains notices you have to observe in order to ensure your personal safety, as well as to prevent damage to property. The notices referring to your personal safety are highlighted in the manual by a safety alert symbol, notices referring only to property damage have no safety alert symbol. These notices shown below are graded according to the degree of danger.

DANGER

indicates that death or severe personal injury **will** result if proper precautions are not taken.

WARNING

indicates that death or severe personal injury **may** result if proper precautions are not taken.

CAUTION

indicates that minor personal injury can result if proper precautions are not taken.

NOTICE

indicates that property damage can result if proper precautions are not taken.

If more than one degree of danger is present, the warning notice representing the highest degree of danger will be used. A notice warning of injury to persons with a safety alert symbol may also include a warning relating to property damage.

Qualified Personnel

The product/system described in this documentation may be operated only by **personnel qualified** for the specific task in accordance with the relevant documentation, in particular its warning notices and safety instructions. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding potential hazards when working with these products/systems.

Proper use of Siemens products

Note the following:

WARNING

Siemens products may only be used for the applications described in the catalog and in the relevant technical documentation. If products and components from other manufacturers are used, these must be recommended or approved by Siemens. Proper transport, storage, installation, assembly, commissioning, operation and maintenance are required to ensure that the products operate safely and without any problems. The permissible ambient conditions must be complied with. The information in the relevant documentation must be observed.

Trademarks

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Disclaimer of Liability

We have reviewed the contents of this publication to ensure consistency with the hardware and software described. Since variance cannot be precluded entirely, we cannot guarantee full consistency. However, the information in this publication is reviewed regularly and any necessary corrections are included in subsequent editions.

Preface

Validity

These compact operating instructions apply to the following HMI devices in conjunction with the SIMATIC WinCC Unified V18 software or higher:

Unified Comfort PRO devices 12"

Name	Article number, device with Siemens logo	Article number, device without Siemens logo
MTP1200 Unified Comfort PRO for support arm (not extendable, flange top)	6AV2128-3MB27-0AX0	6AV2128-3MB57-0AX0
MTP1200 Unified Comfort PRO for support arm (extendable, round tube)	6AV2128-3MB27-0BX0	6AV2128-3MB57-0BX0
MTP1200 Unified Comfort PRO for pedestal (extendable, flange bottom)	6AV2128-3MB27-1BX0	6AV2128-3MB57-1BX0

Unified Comfort PRO devices 15"

Name	Article number, device with Siemens logo	Article number, device without Siemens logo
MTP1500 Unified Comfort PRO for support arm (not extendable, flange top)	6AV2128-3QB27-0AX0	6AV2128-3QB57-0AX0
MTP1500 Unified Comfort PRO for support arm (extendable, round tube)	6AV2128-3QB27-0BX0	6AV2128-3QB57-0BX0
MTP1500 Unified Comfort PRO for pedestal (extendable, flange bottom)	6AV2128-3QB27-1BX0	6AV2128-3QB57-1BX0

Unified Comfort PRO devices 19"

Name	Article number, device with Siemens logo	Article number, device without Siemens logo
MTP1900 Unified Comfort PRO for support arm (not extendable, flange top)	6AV2128-3UB27-0AX0	6AV2128-3UB57-0AX0
MTP1900 Unified Comfort PRO for support arm (extendable, round tube)	6AV2128-3UB27-0BX0	6AV2128-3UB57-0BX0
MTP1900 Unified Comfort PRO for pedestal (extendable, flange bottom)	6AV2128-3UB27-1BX0	6AV2128-3UB57-1BX0

Unified Comfort PRO devices 22"

Name	Article number, device with Siemens logo	Article number, device without Siemens logo
MTP2200 Unified Comfort PRO for support arm (not extendable, flange top)	6AV2128-3XB27-0AX0	6AV2128-3XB57-0AX0
MTP2200 Unified Comfort PRO for support arm (extendable, round tube)	6AV2128-3XB27-0BX0	6AV2128-3XB57-0BX0
MTP2200 Unified Comfort PRO for pedestal (extendable, flange bottom)	6AV2128-3XB27-1BX0	6AV2128-3XB57-1BX0

These compact operating instructions describe the technical differences of the Unified Comfort PRO devices to the corresponding standard devices.

The information in these compact operating instructions take precedence in terms of their binding character over the statements in the underlying operating instructions, the release notes and the online help. The underlying "Unified Comfort Panels" operating instructions are available on the Internet (<http://support.automation.siemens.com/WW/view/en/109810754>).

Unless otherwise described in this document, all specifications for the corresponding Unified Comfort PRO HMI devices in the underlying operating instructions apply to the corresponding Unified Comfort devices, especially specifications regarding electronics, operating system, software, configuration, maintenance and servicing.

Note

This document belongs to the device and will also be required for repeat commissioning. Keep all supplied and supplementary documentation for the entire service life of the device. Provide all associated documents to any future owner of the device.

Please observe notes labeled as follows:

Note

A note contains important information about the product described in the manual and its use, or a specific section of the manual to which you should pay particular attention.

Naming conventions

Term	Applies to
plant	<ul style="list-style-type: none"> • System • Machining center • One or more machines
PRO device, HMI device, device	All HMI devices listed under "Validity"
WinCC	SIMATIC WinCC Unified V18 or higher

Figures

This manual contains figures of the described devices. The figures can deviate from the particularities of the delivered device.

Picture components are marked with black position numbers on a white background

①, ②, ③, etc.

Steps in the figures are identified with white process numbers on a black background

according to the sequence in which they have to be executed: ❶, ❷, ❸, ...

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Overview

1.1 Product description

The SIMATIC HMI Unified Comfort PRO devices with glass front have Type 4X/12 and fully-enclosed IP65 degree of protection and complete the portfolio of the SIMATIC HMI Unified Comfort devices. The rugged aluminum enclosure of the SIMATIC HMI Unified Comfort PRO devices (PRO = Protected) allows for their use directly at the machine even under tough ambient conditions.

The SIMATIC HMI Unified Comfort PRO devices can be mounted on the pedestal using base adapters from a variety of manufacturers, or they can be connected to a support arm system either from above or from below. This means the SIMATIC HMI Unified Comfort PRO devices can be used outside a control cabinet directly at the machine for ergonomic operation at different locations in a plant or production line.

The SIMATIC HMI Unified Comfort PRO devices have a crystal clear, scratch-resistant and continuous glass front with high chemical resistance. Special features are industry-compliant antireflective coating as well as high image sharpness and brightness for good readability even with a large viewing angle. They also include automatic recognition of accidental touching and operating errors caused, for example, by resting the palm of your hand or contamination. The Projected Capacitive Touch (PCT) technology enables efficient multi-finger operation using touch gestures (e.g. zooming) as well as two-handed operation, even with thin work gloves. Screen contents can, for example, be intuitively and quickly moved or supplemented by hidden components.

All devices offer the same excellent functionality and are configured exclusively with the innovative HMI software, WinCC Unified. The engineering software is integrated in the engineering framework, "Totally Integrated Automation Portal".



1.1 Product description

Features

Front	<ul style="list-style-type: none"> • Continuous antireflective, scratch-resistant front with high chemical resistance • Crystal clear TFT display with 16 million colors
Touch screen	<ul style="list-style-type: none"> • Capacitive multi-touch screen • Suitable for operation with thin gloves, touch pen for capacitive touch screen and fingers
Interfaces	<ul style="list-style-type: none"> • One PROFINET interface X1 with two ports • One Gigabit PROFINET interface X2 with one port • One RS422/485 interface • Four USB interfaces USB 3.1 Gen. 1 (Type A) • Two slots for memory cards (data and system memory card):

Information and important notes on the interfaces and for connecting the devices are available in the following sections:



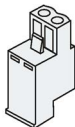

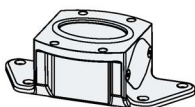

- Interfaces (Page 15)
- Connecting the PRO device (Page 39)

Mechanical differences to the standard product

Enclosure	Fully-enclosed IP65 and Type 4X/12 protected enclosure
Installation	Mounting to a support arm or pedestal with or without extensions.
Interfaces	The interfaces including the slots for SD memory cards are located in the connection compartment with Unified Comfort PRO devices.

1.2 Scope of delivery

The following components are included in the scope of delivery of the HMI device:

Name	Figure	Number
HMI device		1
Installation instructions (Quick Install Guide)		1
Accessory pack with the following contents: <ul style="list-style-type: none"> • Power supply connector • Strain relief plate 		1
		1
Base adapter ¹		1
Cover for mechanical interface ²		1

¹ Only with PRO devices for support arm (not extendable, flange top) and for pedestal (extendable, flange bottom)

² Only with PRO devices for support arm (extendable, round tube)

Some components in the scope of delivery are also available individually, see section "System components and accessories (Page 16)".

1.3 Design of the devices

1.3.1 Overview

The PRO devices are available in the following variants. The figures show examples.

- **PRO devices for support arm (not extendable, flange top)**

These devices are designed for mounting on a support arm without extensions such as Extension Units. If required, the PRO Option handles can be used between the support arm and the device.



- **PRO devices for pedestal (extendable, flange bottom)**

These devices are designed for mounting on a pedestal with extensions such as Extension Units. If required, the PRO Option handles can be used between the pedestal and the device.



- **PRO devices for support arm (extendable, round tube)**

These devices are designed for mounting on a support arm with extensions such as Extension Units or PRO options (e.g. handles, keyboard tray).



Additional information on the PRO Options as well as adapters and other system components can be found in the section "System components for PRO devices (Page 16)".

1.3.2 PRO devices for support arm (not extendable, flange top)

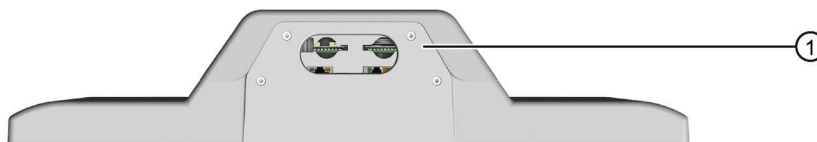
The following figures show the design of the devices using the MTP2200 Unified Comfort PRO for support arm (not extendable, flange top) as an example.

Front view and side view



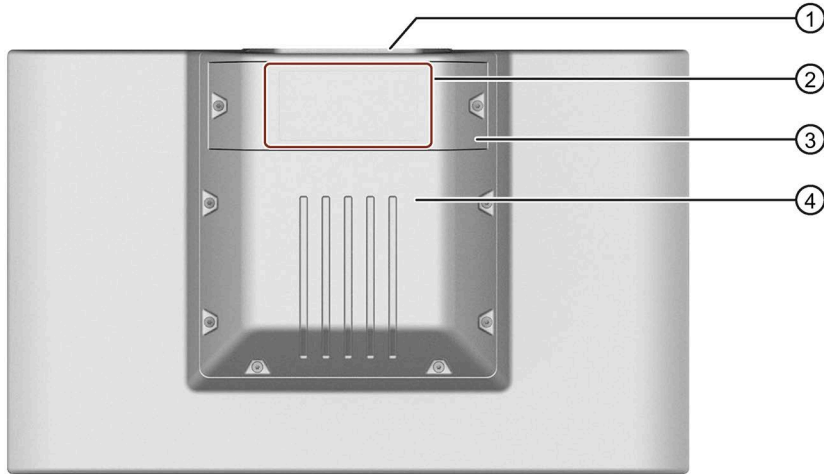
- ① Display with touch screen
- ② Enclosure
- ③ Backplane cover

Top view



- ① Mechanical interface for fastening

Rear view



- ① Mechanical interface for fastening
- ② Rating plate
- ③ Terminal compartment cover
- ④ Backplane cover

1.3.3 PRO devices for pedestal (extendable, flange bottom)

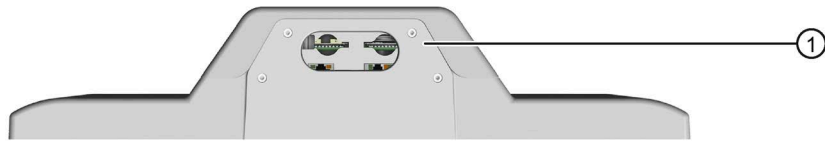
The following figures show the design of the devices using the MTP2200 Unified Comfort PRO for pedestal (extendable, flange bottom) as an example.

Front view and side view



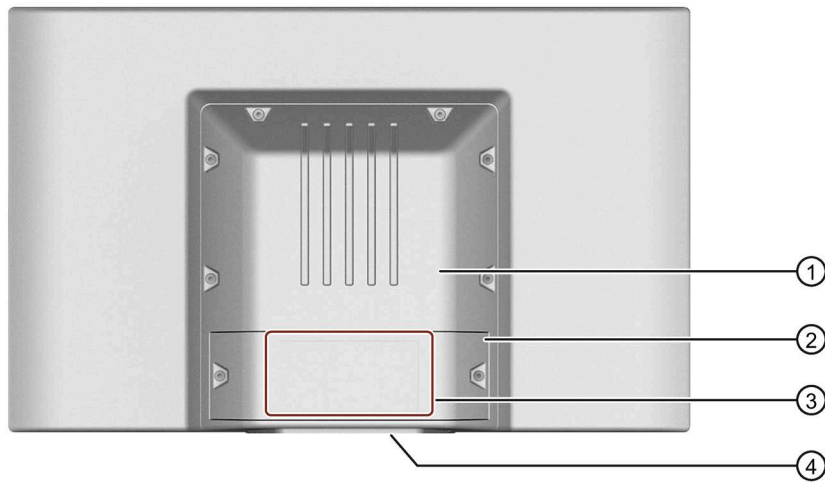
- ① Display with touch screen
- ② Enclosure
- ③ Backplane cover

Bottom view



- ① Mechanical interface for fastening

Rear view



- ① Backplane cover
- ② Terminal compartment cover
- ③ Rating plate
- ④ Mechanical interface for fastening

1.3.4 PRO devices for support arm (extendable, round tube)

The following figures show the design of the devices using MTP1500 Unified Comfort PRO for support arm (extendable, round tube) as an example.

Front view and side view



- ① Display with touch screen
- ② Enclosure
- ③ Mechanical interface for fastening (round tube)
- ④ Terminal compartment cover
- ⑤ Mechanical interface below

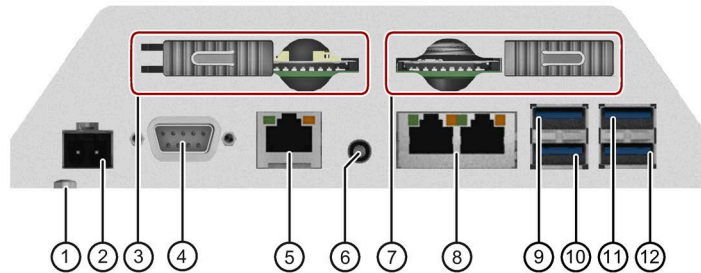
Rear view



- ① Mechanical interface for fastening (round tube)
- ② Terminal compartment cover
- ③ Rating plate
- ④ Mechanical interface below
- ⑤ Lower cover, included in the product package

1.3.5 Interfaces

The figure below shows the interfaces of the Unified Comfort PRO HMI devices:



- | | |
|--|--|
| ① Connection for equipotential bonding (ground) | ⑦ X51 slot for SD data memory card with safety catch |
| ② X80 power supply connector | ⑧ X1 PROFINET (LAN), 10/100 Mb |
| ③ X50 slot for SD system memory card with safety catch | ⑨ X61 USB |
| ④ X20 RS422/485 (SUB-D) | ⑩ X62 USB |
| ⑤ X2 PROFINET (LAN), 10/100/1000 MBit | ⑪ X63 USB |
| ⑥ B1 button "Maintenance" | ⑫ X64 USB |

System memory card

Use a SIMATIC SD memory card ≥ 32 GB in slot X50 as the system memory card.

Data memory card

Use a memory card in "SD(IO / HC)" format as data memory card in slot X51.
Recommendation: Use the SIMATIC SD memory card.

Additional information

Use the X1 or X2 interface to connect a configuration PC.

Use the USB ports to connect peripheral devices such as a printer or keyboard.

At interface X20, use a plug angled 45° to the right.

Read the notes on connecting the devices in section "Connecting the PRO device (Page 39)".

Ordering information for memory cards is available in the section "Accessories (Page 23)".

1.4 System components and accessories

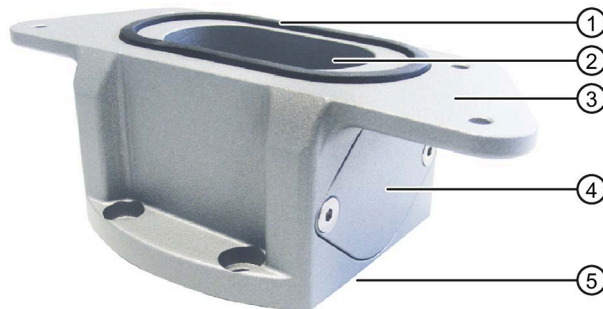
System components are products that have been developed for a specific system and can not be used in general, for example, like the base adapter. System components are always directly related to a core product.

Accessories can typically be used for multiple devices from the same or different device families, for example, storage media, touch pens or protective membranes.

1.4.1 System components for PRO devices

Base adapter

Using the base adapter, mount PRO devices for support arm (not extendable, flange top) or for pedestal (extendable, flange bottom). A base adapter is included in the scope of delivery for the corresponding PRO device. The base adapter can also be ordered separately.



- ① Seal
- ② Channel cable
- ③ Mechanical interface to the PRO device
- ④ Cover
- ⑤ Mechanical interface to the support arm or pedestal including seal

Article number: 6AV7674-1KA00-0AA0

The corresponding documentation is available on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/32109730>).

Adapter sets and couplings

For mounting a PRO device for support arm (not extendable, flange top) or for pedestal (extendable, flange bottom) using the base adapter, the following adapter sets are available additionally:

- Adapter set VESA75 for VESA75-compatible systems, article number 6AV7674-0KE00-0AA0



- Adapter set VESA100 for VESA100-compatible systems, article number 6AV7674-0KD00-0AA0

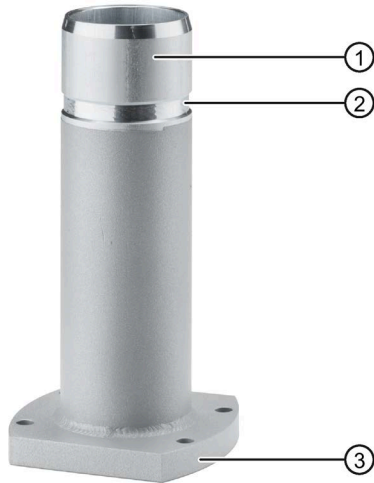


The corresponding documentation is available on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/32109730>).

In addition, other manufacturers are offering support arm or pedestal systems with mechanical interface or adapter for Siemens PRO devices, for example, RITTAL, ROLEC, BERNSTEIN, HASEKE, ROSE. Observe the technical specifications of the respective manufacturer.

Flange mount adapter

A flange mount adapter is available for mounting a PRO device for support arm (extendable, round tube).



- ① Flange mount adapter
- ② Ring groove for fastening on PRO device with setscrews
- ③ Mechanical interface to support arm

Article number: 6AV7674-1KF00-0AA0

The corresponding documentation is available on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/32109730>).

Round tube plug

If you do not need the mechanical interface of a PRO device for support arm (extendable, round tube) you can install the round tube plug into the mechanical interface. With the round tube plug, the degree of protection IP65 is maintained all around for the PRO device.



Article number: 6AV7674-1LB40-0AA0

The corresponding documentation is available on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/109769784>).

Extensions for PRO devices

The following example shows a PRO device for a support arm (extendable, round tube) with Extension Unit, Extension Unit box as well as the PRO Options Handles and keyboard tray with keyboard tray plate.



- ① **Extension Unit**, example of an Extension Unit 22" with eight operator controls and emergency stop button
- ② **Extension Unit box**, deep empty enclosure, example Extension Unit box 22" without operator controls
- ③ **Handles**, set matching the 22" device
- ④ **Keyboard tray** for mounting the keyboard tray plate or installing a suitable keyboard
- ⑤ **Keyboard tray plate**

Installation options

The handles can be mounted above a PRO device of the "not extendable" type or below a PRO device of the "extendable" type.

Extension Units and keyboard tray can only be mounted below a PRO device of the "extendable" type.

Note

A maximum of two Extension Units is permitted

A maximum of two Extension Units are permitted below a PRO device for pedestal (extendable, flange bottom) or for support arm (extendable, round tube) and can be configured in TIA Portal.

Extension Unit

The Extension Unit is used to install additional operator controls below a SIMATIC PRO device for pedestal (extendable, flange bottom) or for support arm (extendable, round tube).



The Extension Unit can be customized and is supplied without operator controls. The front of the Extension Unit has pre-perforated slots for operator controls. The Extension Unit is available in four sizes:

- Extension Unit 12", article number 6AV7674-1LA3x-0AA0
- Extension Unit 15", article number 6AV7674-1LA4x-0AA0
- Extension Unit 19", article number 6AV7674-1LA5x-0AA0
- Extension Unit 22", article number 6AV7674-1LA6x-0AA0

In each size, you have the flexibility to choose between the following Extension Unit interface variants (x) for connection to the plant:

- Hardwired (x=1)
- PROFINET (x=2)
- PROFIsafe (x=3)

In addition, different operator controls, such as Emergency Stop pushbutton, selector switch, illuminated pushbutton, keyswitch or indicator light are available.

Note

Only operator controls with Siemens approval may be installed in the Extension Unit.

You can find detailed information in the operating instructions on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/109742323>).

Extension Unit Advanced

The Extension Unit Advanced can be ordered pre-configured or customer-specific in numerous variants and is mounted below a SIMATIC PRO device for pedestal (extendable, flange bottom) or for support arm (extendable, round tube).



The Extension Unit Advanced for PROFINET or PROFIsafe connection is available with one or more KP12 keypads. Free slots can be equipped with Standard/Advanced and Safety operator controls.

Note

Only operator controls with Siemens approval may be installed in the Extension Unit.

Extension Units Advanced minimum configuration with 1 x KP12 for PROFINET:

- Extension Unit 12" KP12 PN, article number 6AV2185-8CE01-0AA0
- Extension Unit 15" KP12 PN, article number 6AV2185-8DE01-0AA0
- Extension Unit 19" KP12 PN, article number 6AV2185-8EE01-0AA0
- Extension Unit 22" KP12 PN, article number 6AV2185-8FE01-0AA0

Extension Units Advanced maximum configuration with several KP12 for PROFINET:

- Extension Unit 12" KP24 PN, 2 x KP12, article number 6AV2185-8CE08-0AA0
- Extension Unit 15" KP36 PN, 3 x KP12, article number 6AV2185-8DE08-0AA0
- Extension Unit 19" KP36 PN, 3 x KP12, article number 6AV2185-8EE08-0AA0
- Extension Unit 22" KP48 PN, 4 x KP12, article number 6AV2185-8FE08-0AA0

Extension Units Advanced with 1 x KP12 for PROFINET/PROFIsafe:

- Extension Unit 12" KP12F PN, article number 6AV2185-8CF01-0AA0
- Extension Unit 15" KP12F PN, article number 6AV2185-8DF01-0AA0
- Extension Unit 19" KP12F PN, article number 6AV2185-8EF01-0AA0
- Extension Unit 22" KP12F PN, article number 6AV2185-8FF01-0AA0

In addition, customer-specific Extension Units Advanced can be ordered in various pre-configured expansion stages with operator controls.

You can find detailed information in the operating instructions on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/109756068>).

Extension Unit box

The Extension Unit box offers an empty enclosure for installation of larger customer-specific components below a 16:9 SIMATIC PRO device for pedestal (extendable, flange bottom) or for support arm (extendable, round tube).



The Extension Unit is supplied without operator controls; the front has not been prepared for installation of operator controls. The Extension Unit box is available in four sizes:

- Extension Unit box 12", article number 6AV7674-1LA30-0AA0
- Extension Unit box 15", article number 6AV7674-1LA40-0AA0
- Extension Unit box 19", article number 6AV7674-1LA50-0AA0
- Extension Unit box 22", article number 6AV7674-1LA60-0AA0

The corresponding documentation is available on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/109761025>).

Handles

The width of the handles can be adjusted so that the entire device can be aligned or positioned without having to touch the display of the PRO device.



Article number: 6AV7674-1LB10-0AA0

The corresponding documentation is available on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/109761024>).

Keyboard tray

You can mount the keyboard tray plate or a matching keyboard to the keyboard tray. In addition, the keyboard tray has two openings for USB interfaces on the front and two openings for cable glands in the rear.



Article number: 6AV7674-1NF01-0AA0

The corresponding documentation is available on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/109761024>).

Keyboard tray plate

The keyboard tray plate has sufficient space for the keyboard and the mouse.



Article number: 6AV7674-1NG00-0AA0

The corresponding documentation is available on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/109761024>).

Replacement adapter

The Replacement adapter facilitates the removal and attachment of a Extension Unit that is mounted below a SIMATIC PRO device of the "extendable" type.



Article number: 6AV7674-1LB50-0AA0

The corresponding documentation is available on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/109769845>).

Additional information

You can find additional information on system components for devices with fully-enclosed IP65 and Type 4X/12 protection is available on the Internet (<https://mall.industry.siemens.com/mall/en/WW/Catalog/Products/10268745>).

1.4.2 Accessories

An accessory kit with the necessary accessories is included with the HMI device.

Note

This section includes a selection of accessories that are available for your HMI device. Additional versions of this selection and the complete accessories portfolio for HMI devices is available in the Industry Mall on the Internet (<https://mall.industry.siemens.com/mall/en/WW/Catalog/Products/10144445>). Details such as the delivery quantity and technical specifications of accessories can be found in the Industry Mall under the respective article numbers.

You can find an overview of the status and compatibility of the accessories portfolio in the "Cross-list" on the Internet (<https://support.industry.siemens.com/cs/ww/en/view/40466415>).

HMI I/O components

Name	Article number
45° plug for RS422/RS485 interface	6ES7972-0BA42-0XA0
Plug for the power supply of the HMI device, 2 pole, screw technology	6AV6671-8XA00-....
Plug for the power supply of the HMI device, 2x2 pole, spring-loaded terminal technology	6ES7193-4JB00-....

"...." stands for the variant key of the article number.

Storage media

Use only the following storage media for the HMI device.

Name	Article number
SIMATIC SD memory card	6AV6881-0AP40-....
SIMATIC HMI USB stick	6AV6881-0AS42-....

"...." stands for the variant key of the article number.

Input help

Name	Article number
Touch pen systems ELO and V2A	6AV6881-0AV2.-....

"...." stands for the variant key of the article number.

Additional USB accessories

Additional USB accessories can be found on the Internet in the following entry FAQ 19188460 (<https://support.industry.siemens.com/cs/ww/en/view/19188460>).

Additional accessories

You can find additional accessories for SIMATIC HMI devices on the Internet at the following link:

Accessories (<https://mall.industry.siemens.com/mall/en/WW/Catalog/Products/10144445>)

Safety instructions

2.1 General safety instructions

The device is designed for operation in industrial areas for operator control and monitoring of plant processes.

Observe the safety and accident prevention regulations applicable to your application in addition to the safety information given in the device documentation.

WARNING

The device must be mounted on a suitable support arm or pedestal

If the device is not mounted, not properly mounted or mounted to an unsuitable support arm system or pedestal system, then liquids, dust or gases, for example, can get into the device. Malfunctions can lead to death or serious physical injury.

The device is only enclosed equipment and only meets the specified degree of protection or the specified Enclosure Type if it is connected to a suitable support arm system or pedestal system according to the information in this document, which also meets the required degree of protection or the required Enclosure Type.

The operation of the device is only permitted if the device is mounted on a suitable support arm system or pedestal system in accordance with the information in these operating instructions. All connecting cables of the HMI device must be routed through the support arm or pedestal.

If the device is extended by optional system components, then the system components must also meet the required degree of protection and required enclosure type. Note the technical specifications of the system components.

Safety of the plant or the system

NOTICE

Safety is the responsibility of the assembler

The safety of any plant or system incorporating the equipment is the responsibility of the assembler of the plant or system.

ESD



An electrostatically sensitive device is equipped with electronic components. Due to their design, electronic components are sensitive to overvoltage and thus to the discharge of static electricity. Note the corresponding regulations when handling ESD.

Industrial Security

Siemens provides products and solutions with industrial security functions that support the secure operation of plants, systems, machines and networks.

In order to protect plants, systems, machines and networks against cyber threats, it is necessary to implement – and continuously maintain – a holistic, state-of-the-art industrial security concept. Siemens' products and solutions constitute one element of such a concept.

Customers are responsible for preventing unauthorized access to their plants, systems, machines and networks. Such systems, machines and components should only be connected to an enterprise network or the internet if and to the extent such a connection is necessary and only when appropriate security measures (e.g. firewalls and/or network segmentation) are in place.

For additional information on industrial security measures that may be implemented, please visit (<https://www.siemens.com/industrialsecurity>).

Siemens' products and solutions undergo continuous development to make them more secure. Siemens strongly recommends that product updates are applied as soon as they are available and that the latest product versions are used. Use of product versions that are no longer supported, and failure to apply latest updates may increase customer's exposure to cyber threats.

To stay informed about product updates, subscribe to the Siemens Industrial Security RSS Feed under (<https://www.siemens.com/cert>).

Disclaimer for third-party software updates

This product includes third-party software. Siemens AG only provides a warranty for updates/patches of the third-party software, if these have been distributed as part of a Siemens software update service contract or officially released by Siemens AG. Otherwise, updates/patches are undertaken at your own risk. You can find more information about our Software Update Service offer on the Internet at Software Update Service (<https://support.industry.siemens.com/cs/ww/en/view/109759444>).

Notes on protecting administrator accounts

A user with administrator privileges has extensive access and manipulation options in the system.

Therefore, ensure there are adequate safeguards for protecting the administrator accounts to prevent unauthorized changes. To do this, use secure passwords and a standard user account for normal operation. Other measures, such as the use of security policies, should be applied as needed.

2.2 Security management for HMI devices

You can find additional information on security management of HMI devices on the Internet at the following address:

Panel Security Guidelines (<https://support.industry.siemens.com/cs/de/en/view/109481300>)

2.3 Data protection

Siemens observes the data protection guidelines, especially the requirements regarding data minimization (privacy by design). This means the following for this SIMATIC product: The product does not process / save any personal information, but only technical functional data (e.g. time stamps). If the user links this data to other data (e.g. shift plans) or if the user saves personal information on the same medium (e.g. hard disk) and therefore creates a personal reference in the process, the user has to ensure meeting the guidelines regarding data protection.

2.4 Notes about usage

NOTICE
The HMI device is approved for indoor use only.
The HMI device may be damaged if it is operated outdoors.
Operate the HMI device indoors only.

Note

Operate the device only in a normal atmospheric environment

The technical characteristics of the device described in the operating instructions are guaranteed if you operate the device in normal ambient air conditions with usual air composition.

Note

The device is intended for operation in an SELV/PELV circuit according to IEC/EN 61131-2 or IEC/EN/UL 61010-2-201 in a dry environment, which means a dry environment inside the enclosure.

You can find additional information in the section "Operating Conditions (Page 58)".

Industrial applications

The HMI device is designed for industrial applications. It conforms to the following standards:

- Requirements on interference emission EN 61000-6-4:2019
- Requirements on immunity EN 61000-6-2:2019

Use in mixed-use zone

Under certain circumstances, you can use the HMI device in a mixed-use zone. A mixed-use zone is used for housing and commercial operations that do not have a significant impact on residents.

When you use the HMI device in a mixed-use zone, you must ensure that the limits of the generic standard EN 61000-6-3 regarding emission of radio frequency interference are observed. A suitable measure for achieving these limits for use in a mixed-use zone include:

- Installation of the HMI device in grounded control cabinets
- Use of filters in electrical supply lines.

Individual acceptance is required.

Use in residential areas

Note

HMI device not intended for use in residential area

The HMI device is not intended for use in residential areas. Operation of an HMI device in residential areas can have a negative influence on radio or TV reception.

Use with additional measures

The HMI device should not be used at the following locations unless additional measures are taken:

- In locations with a high degree of ionizing radiation
- In locations with severe operating conditions, for example, due to:
 - Corrosive vapors, gases, oils or chemicals
 - Strong electrical or magnetic fields of high intensity
- In systems that require special monitoring, for example, in:
 - Elevators
 - Plant in especially hazardous rooms

TFT displays

NOTICE
Burn-in effect A permanently displayed two-color or multi-color picture can cause a burn-in effect, i.e. the picture remains dimly visible for a certain period of time. The longer the image is burned in, the longer the image will last. In extreme cases, the image is permanently displayed. The image outline usually disappears on its own when the screen remains switched off for some time. Screen savers that use active black when the backlight is on reduce the burn-in effect.


Note**Backlight**

The brightness of the backlight decreases incrementally during operational life. You can extend the service life of the display and backlight by taking the following measures:


- Reduce the intensity of the backlight.
- Observe the operating periods of the backlight, see section "Technical specifications (Page 72)".

2.5 Use in hazardous areas

The following warnings apply to operating a device with Ex approval in hazardous areas.

 WARNING
<p>Do not plug or pull connectors in potentially explosive atmospheres</p> <p>When you plug or pull the plug-in connector during operation, there is a risk of an arc-over. An explosion can be triggered in the hazardous area due to spark-over, and death or serious bodily injury can occur.</p> <p>Pulling or plugging of plug-in connectors, for example, a 24 V DC power supply connector as well as the memory card is prohibited in the hazardous area.</p> <p>Plug or pull a plug-in connector only when one of the following two requirements is met: The area is no longer hazardous or the device and its plug-in connections are de-energized.</p> <p>To switch off the device, close all open programs or the current project, and switch off the power to the device.</p>

Note on using the HMI device within the scope of UL approval:

 WARNING
<p>Explosion Hazard</p> <p>Do not disconnect while circuit is live unless area is known to be non-hazardous. Substitution of components may impair suitability for Class I, Division 2 or Zone 2.</p> <p>Risque d'Explosion</p> <p>Ne pas déconnecter pendant que le circuit est sous tension, sauf si la zone est non-dangereuse. Le remplacement de composants peut compromettre leur capacité à satisfaire à la Classe I, Division 2 ou Zone 2.</p>

Also read the enclosed documentation for use in potentially explosive atmospheres and the information in the section "Labels, certificates and approvals (Page 50)".

Mounting and connecting the device

3.1 Preparing for installation

3.1.1 Checking delivery

Check the package content for visible signs of transport damage and for completeness.

Note**Damaged parts**

A damaged part will cause the HMI device to malfunction.

Do not install parts damaged during shipment. In the case of damaged parts, contact your Siemens representative.

Check the scope of supply of the HMI device (see Scope of delivery (Page 9)).

Additional documents may be included in the delivery.

The documentation is part of the HMI device and is required for subsequent commissioning. Retain all enclosed documentation for the entire service life of the HMI device. You must pass along the enclosed documentation to any subsequent owner or user of the HMI device. Make sure that every supplement to the documentation that you receive is stored together with the operating instructions.

3.1.2 Checking the operating conditions

Observe the following aspects before installing the HMI device:

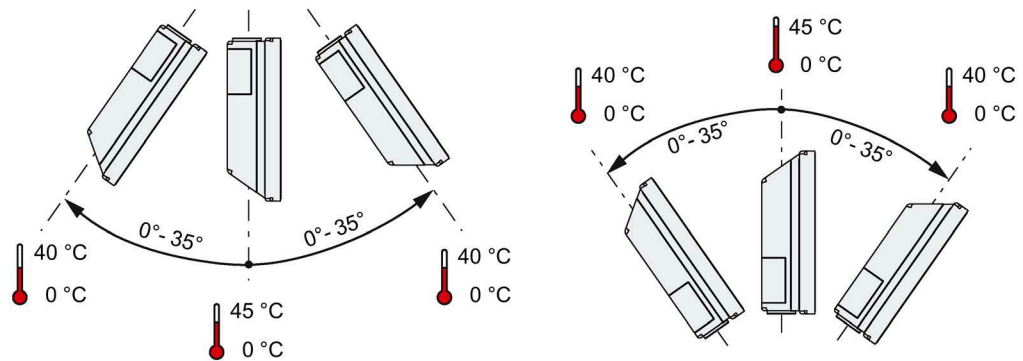
1. Familiarize yourself with the standards, approvals, EMC parameters and technical specifications for operation of the HMI device. This information is available in the following sections:
 - "Labels, certificates and approvals (Page 50)"
 - "Electromagnetic compatibility (Page 55)"
2. Check the mechanical and climatic ambient conditions for operation of the HMI device according to the following sections:
 - "Mechanical ambient conditions (Page 57)"
 - "Climatic ambient conditions (Page 58)"
3. Observe the notes on the local use of the HMI device in section "Notes about usage (Page 27)".
4. Observe the permissible rated current: +24 V DC

3.1.3 Permitted mounting positions

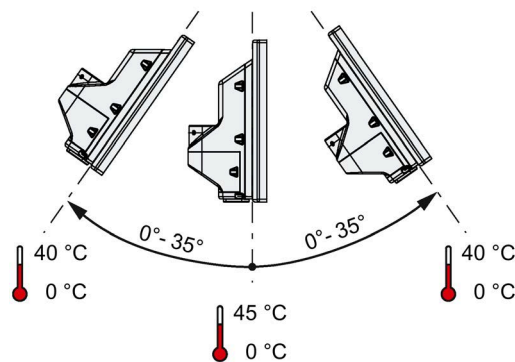
The device is intended for mounting on a support arm or pedestal.

The following figures show the permissible mounting positions of the different PRO devices.

PRO devices for support arm (not extendable, flange top) and for pedestal (extendable, flange bottom)



PRO devices for support arm (extendable, round tube)



Note

It is **not** permitted to install a PRO device in portrait format.

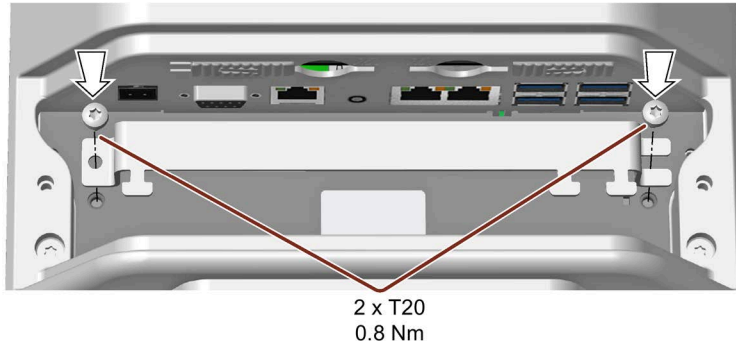
See also

Climatic ambient conditions (Page 58)

3.1.4 Installing a strain relief

Install the strain relief in the terminal compartment as follows:

1. Loosen the two screws of the terminal compartment cover and remove the terminal compartment cover.
2. Fasten the strain-relief with the screws intended for this purpose, torque 0.8 Nm.
In the delivery state, the screws are already pre-installed in the terminal compartment.
The following figure shows an example.



With PRO devices for support arm (not extendable, flange top), the strain relief is to be installed rotated by 180°.

3. If you do not install the device to a support arm or a pedestal immediately afterwards, close the terminal compartment. Fasten the terminal compartment cover with the two associated screws, torque 1.5 Nm. Check that the seal is sitting correctly.

3.2 Mounting the PRO device

3.2.1 Notes on mounting

WARNING

The device must be mounted securely.

Inadequately dimensioned fasteners may cause the device to fall down. Serious physical injury may result.

Make sure that fasteners are adequately dimensioned during installation. Make sure to consider the weight of the device and the forces acting on the device when dimensioning. This applies in particular to dynamic load of the device. All fasteners including mounting surfaces, support arm systems, and fastening elements such as screws must be able to carry at least four times the weight of the device.

Observe any further statutory specifications applying at the location of use of the device and further applicable regulations with regard to fastening the device.

Pay attention to the torque specifications in the following sections.

NOTICE**Degree of protection for overall device**

If you are using a support arm system or a pedestal system that does not have IP65 degree of protection or Enclosure Type 4X/12 (indoor use only), IP65 degree of protection or Enclosure Type 4X/12 (indoor use only) are lost for the entire device. Spray and water jets as well as penetrating substances can then damage the device.

Use a suitable support arm system or pedestal system with IP65 degree of protection or Enclosure Type 4X/12 (indoor use only) for your application.

Note**Liability disclaimer**

The device is mounted to a pedestal or a support arm via the mechanical interface with screws. Siemens AG assumes no liability for the consequences of incorrect installation.

Note**Warranty at risk**

If you do not install the HMI device in accordance with the specifications in these operating instructions, the warranty for the device is voided.

- Always install the device according to these operating instructions.
- If the seal on the backplane cover is damaged, it can be repaired. For a repair scenario, following the instructions in the section "Spare parts and repairs (Page 49)".

Note**IP65 degree of protection and Enclosure Type 4X/12 (indoor use only) at risk**

If there are no seals on the mechanical interfaces or if they are damaged, IP65 degree of protection and Enclosure Type 4X/12 (indoor use only) is at risk. Check the condition and proper seating of the seals.

NOTICE**Damaging the seal when opening**

If the device has not been opened for a long time, the backplane cover or connection compartment cover may stick to the seal of the enclosure. Opening the device with excessive force or with tools will destroy the seal. Spray and water jets as well as penetrating substances can then damage the device.

Open the connection compartment cover gently, without too much pressure.

3.2.2 PRO devices for support arm (not extendable, flange top) and for pedestal (extendable, flange bottom)

Note

Mounting with and without a base adapter

The SIMATIC PRO devices are designed for mounting with the base adapter. If you install the device without a base adapter, you must adjust the mechanical interface between the support arm or pedestal and the unit accordingly, including placement of an appropriate seal on the mechanical interface.

Requirement

- All packaging components and protective films have been removed.
- Siemens base adapter with screws, included in product package of a PRO device for support arm (not extendable, flange top) or for pedestal (extendable, flange bottom).
- One of the following support arms or pedestal systems:
 - Support arm or pedestal with mechanical VESA interface and the corresponding Siemens adapter set
 - Support arm or pedestal with mechanical interface for the Siemens base adapter
The type of mechanical interface differs depending on the type of support arm or pedestal.

See also section "System components for PRO devices (Page 16)".

- The following cables are fed through the pedestal or the support arm to which the device is mounted:
 - Cables for the power supply
 - Equipotential bonding cable
 - Data cables, such as PROFINET or USB cables
Recommendation: Route large plugs and their cables through the pedestal or support arm first.

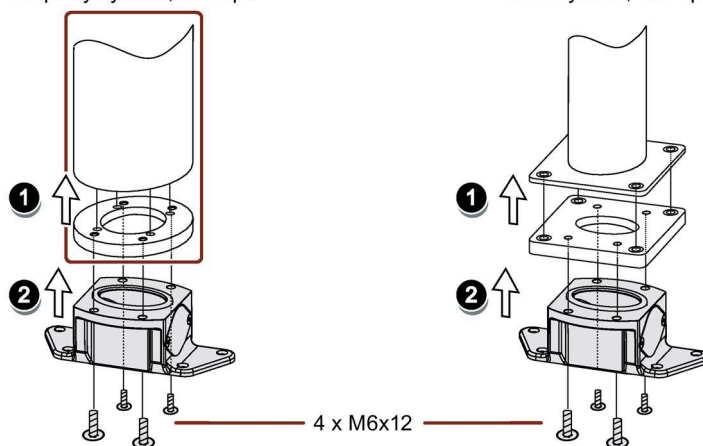
Procedure

This section describes the mounting of the device to a support arm system using example figures. Installation on a pedestal is carried out in the same way. With PRO devices for support arm (not extendable, flange top), the base adapter is screwed to the device on the top. With PRO devices for pedestal (extendable, flange bottom), the base adapter is screwed to the device from the bottom. A PRO device for a support arm system cannot be used on a pedestal, and vice versa.

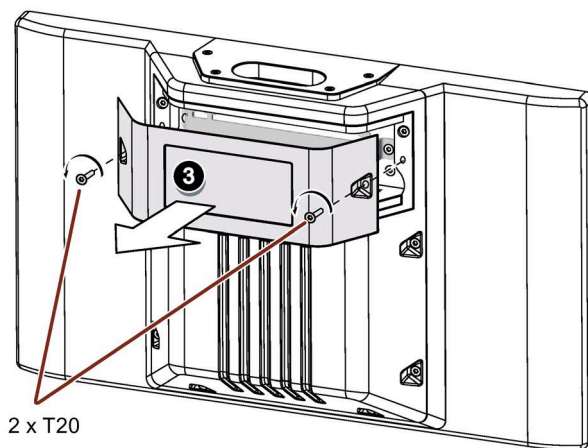
1. If an adapter plate for the Siemens base adapter is included in your support arm system, attach the adapter plate to the support arm with 4 M6x12 screws. Pay attention to the torque that is specified for the support arm.

3rd party system, example

VESA system, example

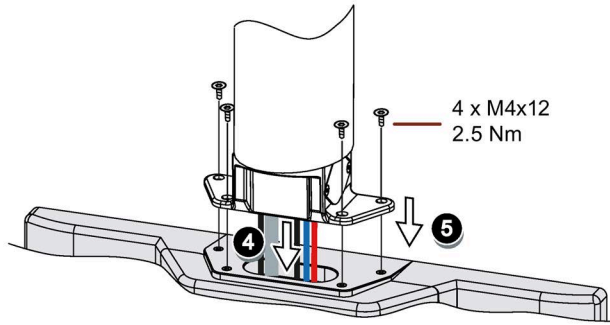


2. Attach the base adapter with 4 M6x12 screws to the mechanical interface of the support arm from below. Pay attention to the torque that is specified for the support arm.
3. Loosen the 2 screws of the connection compartment cover and remove the connection compartment cover.



3.2 Mounting the PRO device

- 4. Insert all connection cables through the opening of the PRO device. Make sure that the connection cables are not damaged.



- 5. Attach the device with 4 M4x12 screws to the base adapter from the top, torque 2.5 Nm. Make sure that the connection cables are not crushed.
- 6. Connect all cables according to the description in the section below.
- 7. Fasten the terminal compartment cover to the device with the 2 screws, torque 1.5 Nm. Check that the seal is sitting correctly.

3.2.3 PRO devices for support arm (extendable, round tube)

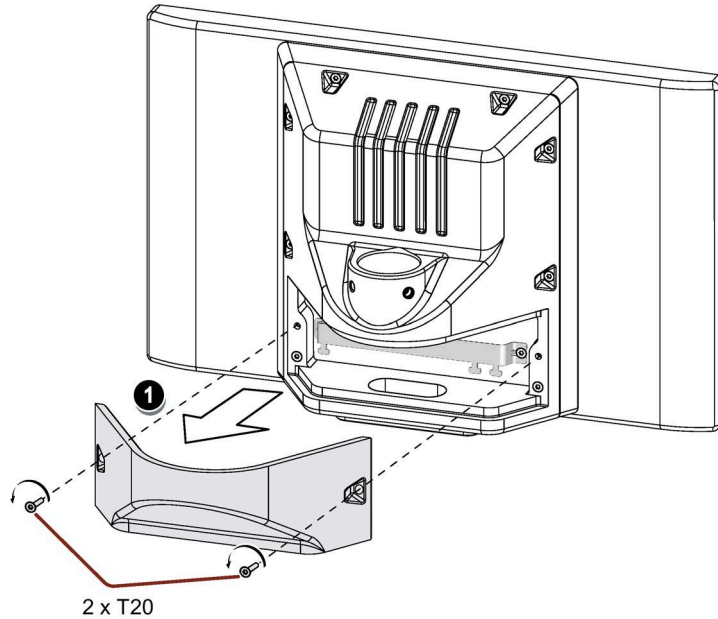
Requirement

- One of the following support arm systems:
 - Support arm with round tube end with outer diameter 48.3 mm, appropriate for the opening of the PRO device
When selecting the round tube, ensure that its inner diameter is large enough so that all needed cables and their connectors can fit through.
 - Support arm with mechanical interface, appropriate for the flange of the flange mount adapter, and Siemens flange mount adapter (not included in product package)
 - Support arm with mechanical VESA interface, the corresponding Siemens adapter set and the Siemens flange mount adapter (not included in product package)See also section "System components for PRO devices (Page 16)".
- The PRO device, all packaging components and protective films have been removed
- The lower cover of the PRO device from the accessory kit
- The following cables are fed through the support arm to which the device is mounted:
 - Cables for the power supply
 - Equipotential bonding cable
 - Data cables, such as PROFINET or USB cables
Recommendation: Route large plugs and their cables through the pedestal or support arm first.

Procedure

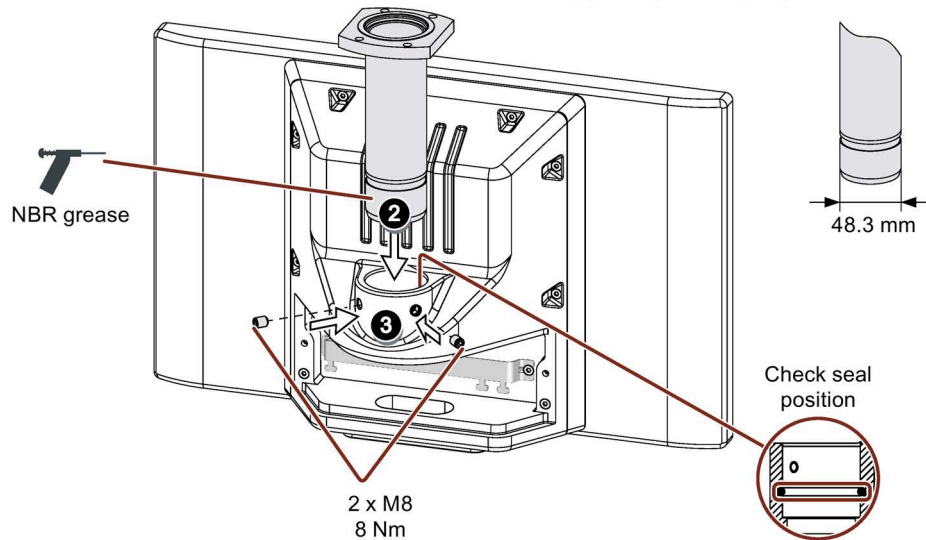
The following figures show an example of how to attach the PRO device to a support arm system using the optionally available Siemens flange mount adapter. The same approach is used to mount the PRO device to a 48.3 mm round tube.

1. Loosen the 2 screws of the connection compartment cover and remove the connection compartment cover.



2. Check that the NBR seal is properly seated on the inside of the mechanical interface to the flange mount adapter, see figure below. Grease the flange mount adapter or 48.3 mm round tube with grease suitable for NBR seals, and insert the flange mount adapter or 48.3 mm round tube into the corresponding opening of the PRO device.

6AV7674-1KF00-0AA0 (optional) or 3rd party round tube



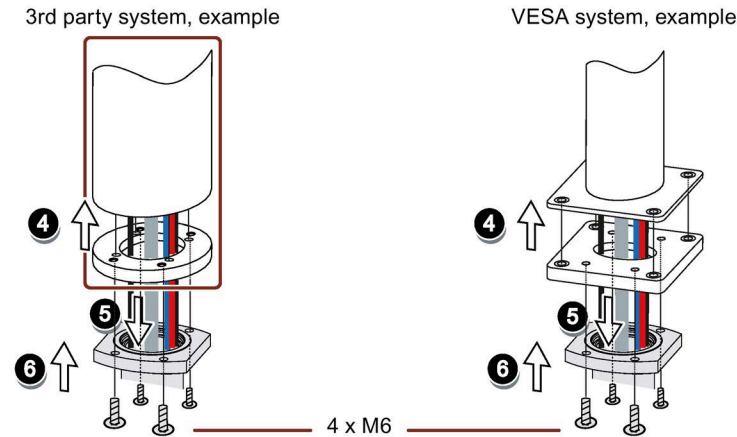
3. Attach the flange mount adapter or the 48.3 mm round tube with the two M8 threaded pins. Observe the appropriate torque:
 - Siemens flange mount adapter: 8 Nm
 - 48.3 mm steel round tube: 8 Nm
 - 48.3 mm aluminum round tube: 5 Nm

3.2 Mounting the PRO device

4. When you are using an adapter plate from a Siemens VESA adapter set, attach the adapter plate to the support arm with 4 M6x12 screws.

When you are using another adapter plate matching the Siemens flange mount adapter, attach the adapter plate to the support arm with the supplied mounting material.

When tightening the screws, pay attention to the torque that is specified for the support arm.



5. Insert all connecting cables through the opening of the flange mount adapter or 48.3 mm round tube into the connection compartment of the PRO device. Make sure that the connection cables are not damaged.

6. When you are using an adapter plate from a Siemens VESA adapter set, attach the flange mount adapter with 4 M6 screws, 16 mm to 20 mm long to the load-bearing system from below.

When you are not using an adapter plate or a different adapter plate, attach the flange mount adapter with 4 M6 screws to the load-bearing system from below. The screw length depends on the specifications for the load-bearing system and must be at least 16 mm to securely fasten the flange mount adapter.

The screws are not included in the product package of the PRO device. Pay attention to the torque that is specified for the support arm. Make sure that the connection cables are not crushed.

7. Connect all cables according to the description in the section below.
8. Fasten the connection compartment cover to the device with the 2 supplied screws, torque 1.5 Nm. Check that the seal is sitting correctly.
9. Attach the lower cover supplied with the PRO device with 4 M4x12 screws, torque 1.5 Nm. Alternatively, you can extend the PRO device by adding an Extension Unit at the bottom. Observe the associated documentation.

See also

System components for PRO devices (Page 16)

3.3 Connecting the PRO device

The specifications in "Unified Comfort Panels" operating instructions apply.

You should also observe the following notes.

Note

Cable routing

As the PRO device is not installed in a control cabinet but on a pedestal or support arm, the connecting cables must be routed through the support arm or the pedestal.

Make sure to consult the corresponding connection diagrams in the Quick Install Guide supplied with your PRO device.

Connection cables


Use only shielded standard cables as data connecting cables; order information is available on the Internet (<https://mall.industry.siemens.com>).

Note

Separate SELV/PELV circuits from other electric circuits or insulate the cables

The wiring of SELV/PELV circuits must either be separated from the wiring of other non-SELV/PELV electric circuits, or the insulation of all conductors must be rated for the higher voltage. Alternatively, a grounded shielding or additional insulation must be installed around the wiring for SELV/PELV circuits or the other electric circuits, based on IEC 60364-4-41.

Note on using the HMI device within the scope of UL approval:

 CAUTION
--

<p>Use copper cables at connectors with terminal connections</p>

<p>Use copper (Cu) cables for all supply lines that are connected to the device with terminals, e.g. 24 V DC power supply cables to the 24 V DC power supply connectors.</p>
--

<p>Utiliser des câbles en cuivre sur les connexions à bornes</p>

<p>Utilisez des câbles en cuivre (Cu) pour tous les câbles d'alimentation qui sont raccordés à l'appareil par des bornes, par exemple les câbles d'alimentation 24 V CC sur le connecteur d'alimentation 24 V CC.</p>

Connecting the cables

<p>NOTICE</p>

<p>Observe local installation regulations</p>
--

<p>Observe the local regulations and the local installation conditions, such as protective wiring for power supply lines, when connecting the cables.</p>

NOTICE
Thermal stability and insulation of the cables
Use cables with a maximum permitted operating temperature that is at least 20 °C higher than the maximum ambient temperature.
The insulation of the cables must be suitable for the operating voltage.

NOTICE
Short-circuit and overload protection
Different measures for short-circuit and overload protection are required when setting up an entire plant. The type of components and the level of obligation for the protective measures depends on the regulation that applies to your plant installation.

- When connecting the cables, make sure that you do not bend the contact pins.
- Secure the cable connectors by fastening the connector to the socket with screws.
- Provide adequate strain relief for all connecting cables.
- The pin assignment of the ports is described in the technical specifications.

Connection cables for the power supply connector

The power supply connector is included in the accessory pack.

Use flexible cables with wire end ferrule for the power supply connector that meet the specifications in the following table.

Cables for the 24 V DC power supply connector		Specification
Cable type		Flexible cable (Cu), with wire end ferrule
Connectable cable cross-sections		0.5 ... 1.5 mm ² AWG*: 20 ... 16
Number of cables per connection		1
Stripped length of the cables		7 ... 8 mm
Wire end ferrules according to DIN 46228	Without plastic sleeve	Form A, 7 mm long
	With plastic sleeve 0.5 ... 1.5 mm ²	Form A, 7 mm long
Sheath diameter		8.5 mm
Tool		Screwdriver, conical, 3 mm to 3.5 mm
Connection technology		Screw-type terminal
Tightening torque		0.5 ... 0.6 Nm

* American Wire Gauge

More information on the supplied power supply connectors and additional permitted power supply connectors can be found in the section "Accessories (Page 23)".

Connecting the controller

Note

Use a plug with 45° cable outlet for RS422/RS485 interface

If you connect the HMI device via the RS422/RS485 interface, use a plug with a 45° cable outlet. We recommend the plug with article number 6ES7972-0BA42-0XA0.

Note

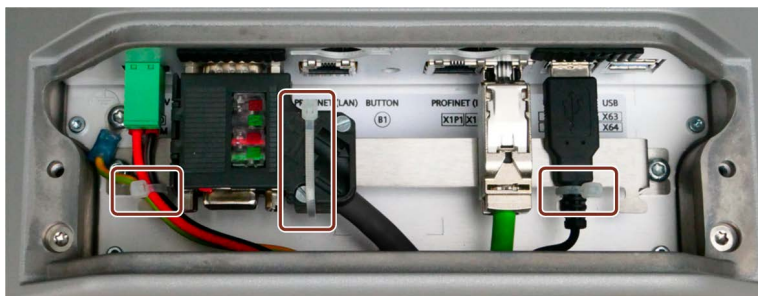
Connecting PROFINET and RS422/RS485

When you connect the HMI device via PROFINET and the RS422/RS485 interface, the X2 PROFINET (LAN) interface is covered up by the cable of the RS422/RS485 plug with 45° cable outlet. Use one of the two X1 PROFINET (LAN) interfaces for PROFINET in this case.

Securing the cables

Secure the connected connectors and cables with cable ties to the corresponding fastening elements of the strain relief plate. You must secure at least those connectors that do not snap into place in the socket or cannot be fastened with screws.

The figure below shows an example of how you can secure connectors and cables to a PRO device for pedestal (extendable, flange bottom).



Securing cables for use in hazardous areas

When devices with Ex approval are used in hazardous areas, note that the connectors must be secured in a captive manner at the interfaces.

WARNING

Explosion hazard from sparks when connectors come loose

If a plug connector comes loose from the associated device interface during operation in a hazardous area, a spark over at the interface may cause an explosion. Death or serious physical injury as well as property damage may result.

For use in hazardous areas, it must be ensured that the plug connectors of the cables are fully connected to the respective interface and cannot come loose from the interfaces in any case. For SIMATIC HMI Unified Comfort Panels PRO, this risk only applies to the USB interfaces.

Ensure that at the transition between plug and cable all connected USB cables are fixed directly to the strain relief plate using a cable tie, see previous figure.

3.4 Removing the PRO device

The HMI device is generally removed in the reverse order for mounting and connecting.

Procedure

Proceed as follows:

1. When a project is running on the HMI device, close the project using the HMI device configured for this purpose. Wait for the Start Center to be displayed.
2. Switch off power to the HMI device.
3. When you are using the HMI device in the hazardous area, make sure that one of the two following requirements is met: The area is no longer hazardous or the device and its plug-in connections are de-energized.
4. Open the connection compartment by removing the terminal compartment cover.
5. Remove all cable ties that were installed for tension relief of the connecting cables in the terminal compartment of the HMI device.
6. Remove all plug-in connectors and the equipotential-bonding cable from the HMI device.
7. Remove the HMI device from the support arm or pedestal. Make sure that you do not damage the connecting cables.
8. Fasten the terminal compartment cover to the device with the 2 screws, torque 1.5 Nm.

See also

Connecting the PRO device (Page 39)

Mounting the PRO device (Page 32)

Operating the device

4.1 Notes on commissioning and operation

The specifications in "Unified Comfort Panels" operating instructions apply. Observe the safety instructions in particular.

This section describes the technical features relating to the interfaces for the memory cards of the Unified Comfort PRO HMI devices.

4.2 Memory concept

The HMI devices use the following memory types:

- **Internal memory**
- **Data memory card** for user data and logs
- **System memory card** for "automatic backup"
- USB port for a **USB storage medium** with data

Note

Use the memory card for logs

Due to the high number of read/write cycles use the memory card instead of the USB interface for logs.

Internal memory

The following data is saved in the internal memory:

- Operating system
- Project file
- User management
- Parameter sets
- Other data, such as documents or media files

Note

Cyclic write access to the internal memory is not permitted

Cyclic write access to internal memory is not permitted, because it reduces the service life of the internal memory and thus the service life of the HMI device, for example, a configuration in which permanent system alarms or user-defined messages are generated in the alarm buffer.

Configure an alarm window and check the number and frequency of the alarms that occur. Adjust the configuration accordingly if you expect a permanent load on the internal memory from alarms.

If the alarms do not have to be stored permanently, you can disable the retentivity of the alarm buffer, see the "Alarm buffer" section of the "Unified Comfort Panels" operating instructions.

To prolong the service life of your HMI device, you should preferably use external memory cards, for example, a SIMATIC SD memory card ≥ 32 GB to store and log data.

In addition, you can activate monitoring of the internal flash memory, see section "Performance" in the "Unified Comfort Panels" operating instructions.

Data memory card

The following data is saved on the data memory card:

- Logs
- Data backups
- User data
- Parameter sets¹
- Data for the reporting

¹⁾ To store parameter sets on the memory card, select "\Storage Card SD\" as the path in WinCC.

You can use commercially available memory cards with "SD(IO/HC)" format as data memory card. For reasons of data consistency, Siemens recommends the use of the SIMATIC SD memory card ≥ 32 GB as the data memory card, see section "Accessories (Page 23)".

Note

Data consistency

When the HMI device is switched off, the consistency of the stored data is ensured only for the SIMATIC SD memory card ≥ 32 GB.

With commercially available memory cards, switching off the device may result in the loss of saved data, for example, due to a power failure.

Note**Frequency**

Logs are stored at a frequency of approx. 0.2 Hz. This may result in small amounts of data from not being stored shortly before a power failure.

Use a UPS to avoid data loss even shortly before a power failure.

System memory card

The system memory card is part of the service concept of the HMI devices. If you enable the "Automatic backup" function, all data from the internal memory of the HMI device is transferred to the system memory card. If the HMI device fails, you insert the system memory card into a replacement device. Once the replacement device starts, you can continue working in your project. This way you reduce your plant downtimes to a minimum.

The system memory card is not visible in the user interface of the HMI device and it cannot be used for data storage. In order for the HMI device to recognize the system memory card, you have to insert the system memory card into the slot designed for it.

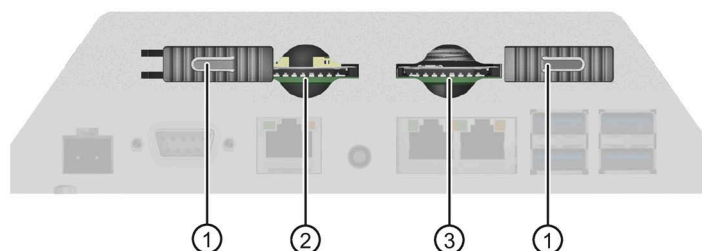
Note**Type of system memory card**

Only the SIMATIC SD memory card ≥ 32 GB is permitted for use as a system memory card. All other memory cards are not recognized as system memory card by the HMI device.

Slots for data and system memory cards

The slots for data and system memory cards are located in the connection compartment of the HMI device. The memory cards are protected by a safety catch.

The figure below shows the slots with safety catch.



- ① Safety catch
- ② Slot X50 for the system memory card, permissible card: SIMATIC SD memory card ≥ 32 GB
- ③ Slot X51 for the data memory card with "SD(IO / HC)" format. Recommendation for the card: SIMATIC SD memory card ≥ 32 GB

4.3 Changing the memory cards

The memory cards are always protected by a safety catch.

WARNING

Do not plug or pull the memory card in the hazardous area

When you plug or pull the memory card during operation, there is a risk of an arc-over. An arc-over can trigger an explosion in the hazardous area, resulting in death or severe injury.

Plugging or pulling a memory card is **prohibited** in the hazardous area.

Plug or pull a memory card only when one of the following two requirements is met: The area is no longer hazardous or the device and its plug-in connections are de-energized.

Note

Potential loss of data

If the HMI device accesses the data when the memory card is being removed, the data on the memory card cannot be fully read, written or it may even be destroyed.

If your process requires you to change the memory card during operation, you need to take this into account by employing suitable mechanisms in the configuration.

Do not remove the memory card during operation while data is being accessed. Observe the corresponding alarms on the screen.

Note

Do not remove the system memory card for "automatic backup" during operation

If the "Automatic backup" function is activated, the system memory card may only be removed when the HMI device is switched off. You can find additional information in the "Automatic backup" section of the "Unified Comfort Panels" operating instructions.

Note

Removing the system memory card while the project is running

If you remove the system storage card while a project is running, the project is ended.

Requirement

No write access to the memory and/or system memory card is currently taking place.

Procedure

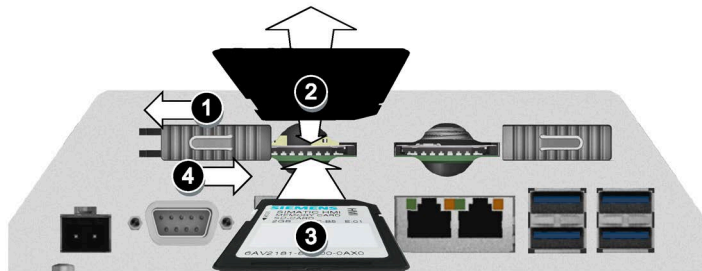
Note

Only use a SIMATIC SD memory card ≥ 32 GB as the system memory card

Only the SIMATIC SD memory card ≥ 32 GB is permitted for use as a system memory card. All other memory cards are not recognized as system memory card by the HMI device.

The following procedure describes the replacement of the system memory card as an example and applies in the same way to the data memory card.

1. Push the safety catch to the outside.
2. To remove the memory card, briefly press the card in question.
The card will be released and can be removed.



3. Insert the new memory card.
4. Slide the safety catch back into its original position.
If you have inserted the system memory card, the "System memory card plugged" dialog box is displayed. This dialog box is used to open the Control Panel and enable the "Automatic backup" function there.

Device maintenance and repair

5.1 General information on maintenance and servicing

Observe the following when servicing and repairing protective equipment such as ground circuits or overvoltage protection components:

- Observe the maintenance and replacement intervals specified by the manufacturer.
- Replace plant components, including external cables, fuses and batteries only with equivalent components approved by the respective manufacturer.

5.2 Clean the HMI device

The HMI device is designed for low-maintenance operation. Nevertheless, you should clean the device regularly.

Observe the information on chemical resistance

(<https://support.industry.siemens.com/cs/ww/en/view/39718396>).

Important notes

Note**Avoid unintentional responses during cleaning**

If you clean the glass front when it is switched on, you may cause inadvertent operations via the touch screen.

Switch off the HMI device during cleaning.

Note**Avoiding damage to the device**

Using compressed air or steam cleaners, or aggressive solutions or scouring agents will damage the HMI device.

Do not clean the HMI device with compressed air or steam jet blowers. Do not use aggressive solvents or scouring agents.

Requirement

- Damp cleaning cloth
- Dishwashing liquid or foaming screen cleaning agent

Procedure

Proceed as follows:

1. If a project is running on the HMI device, close the project.
2. Switch off the HMI device.
3. Spray cleaning agent onto the cleaning cloth.
Do not spray cleaning agent directly onto the HMI device.
4. Clean the HMI device.
When cleaning the glass front, wipe from the inside to the outside.

5.3 Using the maintenance mode

The specifications in the section "Device maintenance and repair > Service mode" of the "Unified Comfort Panels" operating instructions apply.

5.4 Spare parts and repairs

Repairs

Contact your Siemens representative (<https://www.siemens.com/aspa>). Filter by expertise, product and region.

Your contact person will let you know if a product can be repaired and how to return it.

Contact your representative before returning a product, including when you would like to request prioritized handling of your repair, a cost estimate, a repair report or an examination report.

The representative can also provide information about spare parts, if available.

Spare parts

Spare parts and accessories for the HMI device can be found in section "System components and accessories (Page 16)".

5.5 Recycling and disposal

Due to the low levels of pollutants in the HMI devices described in these operating instructions, they can be recycled.

Contact a certified disposal service company for electronic scrap for environmentally sustainable recycling and disposal of your old devices and dispose of the device according to the relevant regulations in your country.

Technical information

6.1 Labels, certificates and approvals

Note**Approvals on the rating plate**

The following overview shows possible approvals.

Only the approvals specified on the rating plate apply to the device.

CE marking

The devices meet the general and safety-related requirements of the following EU directives and conform with the harmonized European standards (EN) published in the official gazettes of the European Union and confirmed in the EU Declarations of Conformity:

- 2014/30/EU "Electromagnetic Compatibility Directive" (EMC Directive)
- 2011/65/EU "Directive of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment" (RoHS Directive)

When the device has Ex approval, the following also applies:

- 2014/34/EU "Equipment and protective systems intended for use in potentially explosive atmospheres" (Directive for Explosion Protection)

EU Declarations of Conformity

The EU Declarations of Conformity are available to the relevant authorities at the following address:

Siemens AG
Digital Industries
Factory Automation
DI FA TI COS
P.O. Box 1963
D-92209 Amberg

You can also download these on the Internet using the keyword "Declaration of Conformity" at the following address: Unified Comfort Panels PRO certificates (<https://support.industry.siemens.com/cs/ww/en/ps/29578/cert>)

UKCA marking

The devices fulfil the general and safety-related requirements of the following regulations and related amendments, and complies with the designated British standards (BS) published in the official consolidated list of the British Government.

- Electromagnetic Compatibility Regulations 2016 (EMC)
- The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (RoHS)

When the device has Ex approval, the following also applies:

- Equipment and Protective Systems Intended for use in Potentially Explosive Atmospheres Regulations 2016 (Explosion Protection)

UK Declarations of Conformity

The UK Declarations of Conformity are available to the relevant authorities at the following address:

Siemens AG
 Digital Industries
 Factory Automation
 DI FA TI COS
 P.O. Box 1963
 D-92209 Amberg

You can also download these on the Internet using the keyword "Declaration of Conformity" at the following address: Unified Comfort Panels PRO certificates (<https://support.industry.siemens.com/cs/ww/en/ps/29578/cert>)

UL approval

Observe the following notes:

- The device shall be supplied from an isolating source.
- Only for use in LAN, not for connection to telecommunication circuits.

Underwriters Laboratories Inc. (E472609) in accordance with

- UL 61010-1 and UL 61010-2-201
- CAN/CSA C22.2 No. 61010-1 and 61010-2-201

or

Underwriters Laboratories Inc. (E472610) in accordance with

- UL 61010-1 and UL 61010-2-201
- CAN/CSA C22.2 No. 61010-1 and 61010-2-201
- UL 121201 (Hazardous Location)
- CAN/CSA C22.2 No. 213 (Hazardous Location)

Approved for use in

- Class I, II, III, Division 2, Group A, B, C, D, F, G; T4
- Class I, Zone 2, Group IIC T4
- Class II, Zone 22, Group IIIA, IIIB, IIIC T135
- non-hazardous locations

FM Approval



Factory Mutual Research (FM) conforming to

- Approval Standard Class number 3611, 3600, 3810
- ANSI/ISA 61010-1
- ANSI/UL 121201
- ANSI/NEMA 250
- CAN/CSA C22.2 No. 213
- CAN/CSA C22.2 No. 61010-1

Approved for use in

- Class I, II, III, Division 2, Group A, B, C, D, F, G; T4
- Class I, Zone 2, Group IIC T4
- Class II, Zone 22, Group IIIA, IIIB, IIIC T135

Installation Instructions for cFMus:

WARNING – Do not remove or replace while circuit is live when a flammable or combustible atmosphere is present.

WARNING – Substitution of components may impair suitability of the equipment.

CAUTION – To prevent injury, read the manual before use.

WARNING – The equipment is intended to be installed within an enclosure/control cabinet. The inner service temperature of the enclosure/control cabinet corresponds to the ambient temperature of the module. Use cables with a maximum permitted operating temperature of at least 20 °C higher than the maximum ambient temperature.

ATEX/UKEX/IECEX approval

Notes on use in hazardous areas

Observe the following FAQ regarding the use of an HMI device in hazardous areas:
FAQ 291285 (<https://support.industry.siemens.com/cs/ww/en/view/291285>)

When using the device in hazardous areas, ensure that all plugs connected to the device are secured in a captive manner, see section "Connecting the PRO device (Page 39)".

You can find more information about explosion protection, EU/UK Declarations of Conformity and other certificates on the Internet at the following address:


Unified Comfort Panels PRO certificates
(<https://support.industry.siemens.com/cs/ww/en/ps/29578/cert>)

ATEX/UKEX approval

For an HMI device with "Ex" marking, the following approvals apply according to the following standards.

- Standards:
 - EN IEC 60079-0
 - EN IEC 60079-7
 - EN 60079-31

- Approvals:


	II 3 G	Ex ec IIC T4 Gc
	II 3 D	Ex tc IIIC T 70 °C Dc

IECEx approval

For an HMI device with "IECEx" marking, the following approvals apply according to the following standards.

- Standards:
 - IEC 60079-0
 - IEC 60079-7
 - IEC 60079-31

- Approvals:

	Ex ec IIC T4 Gc
	Ex tc IIIC T70°C Dc

CCCEX approval



The following approvals according to the following standards are valid for a device with the "CCC" marking.

- Standards:
 - GB/T 3836.1 (Explosive atmospheres - Part 1: Equipment - General requirements)
 - GB/T 3836.3 (Explosive atmospheres - Part 3: Equipment protection by increased safety "e")
 - GB/T 3836.31 (Explosive atmospheres - Part 31: Equipment dust ignition protection by enclosure "t")
- Approvals:
 - Ex ec IIC T4 Gc
 - Ex tc IIIC T70°C Dc

6.1 Labels, certificates and approvals

Special conditions of use

- The SIMATIC PRO device including the top side of the adapter provides at least IP65 degree of protection.

The underside of the adapter must be installed in a certified enclosure which offers a degree of protection of at least IP54 in accordance with GB/T 3836.1 for Group II, IP54 in accordance with GB/T 3836.1 for Group IIIA and IIIB, and IP6X in accordance with GB/T 3836.1 for Group IIIC.

During use, make allowances for the ambient conditions.

- The devices must be installed in such a way that the risk of mechanical danger is low.
- To avoid an electrostatic charge, wipe the enclosure surface with a damp cloth only.
- When used in an area requiring the use of equipment with EPL Gc, the following additional conditions apply:
 - The equipment shall only be used in an area of not more than pollution degree 2, as defined in GB/T 16935.1.
 - Provisions shall be made to prevent the rated voltage from being exceeded by transient disturbances of more than 119 V.

IEC 61010-2-201

The devices meet the requirements and criteria of the IEC 61010 standard, Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use - Part 2-201: Special requirements for control equipment.

IEC 61131

The devices meet the requirements and criteria of IEC 61131-2, Programmable Logic Controllers, Part 2: Operating resource requirements and tests.

RCM AUSTRALIA/NEW ZEALAND



This product meets the requirements of EN 61000-6-4 Generic standards – Emission standard for industrial environments.

This product meets the requirements of the standard EN 61000-6-4 Generic standards – Emission standard for industrial environments.

KOREA



This product satisfies the requirement of the Korean Certification (KC Mark).

이 기기는 업무용(A급) 전자파 적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바라며 가정 외의 지역에서 사용하는 것을 목적으로 합니다.

Note that this device conforms to Limit Class A for emission of radio interference. This device can be used in all areas except the residential area.

Identification for Eurasian Customs Union



EAC (Eurasian Conformity)

- Customs union of Russia, Belarus and Kazakhstan
- Declaration of conformity according to Technical Regulations of the Customs Union (TR CU)

WEEE label (European Union)



Disposal instructions, observe the local regulations and the section "Recycling and disposal (Page 49)".

6.2 Electromagnetic compatibility

The HMI device satisfies, among other things, the requirements of the EMC guidelines of the European domestic market.

EMC-compatible installation of the HMI device

The EMC-compliant installation of the HMI device and the application of interference-proof cable is the basis for interference-free operation.

Observed the following manuals in addition to these operating instructions:

- Designing interference-free controllers
(<https://support.industry.siemens.com/cs/ww/en/view/59193566>)
- Industrial Ethernet / PROFINET - Passive network components
(<https://support.industry.siemens.com/cs/ww/en/view/84922825>)

Pulse-shaped disturbance

The following table shows the electromagnetic compatibility of modules with regard to pulse-shaped interference. The precondition for electromagnetic compatibility is that the HMI device meets the specifications and guidelines for electrical installation.

Pulse-shaped interference	Tested with	Test level equivalence
Electrostatic discharge in accordance with IEC 61000-4-2	Air discharge: 8 kV	3
	Contact discharge: 6 kV	
Bursts (high-speed transient interferences) in accordance with IEC 61000-4-4	2 kV supply cable 1 kV signal line, < 30 m	3
	2 kV signal line, > 30 m	4
High-energy single pulse (surge) according to IEC 61000-4-5	Asymmetrical coupling (line to ground):	
	• 1 kV supply cable, DC voltage	2
	• 2 kV signal line/data cable, > 30 m	3
	Symmetrical coupling (line to line):	
	• 0.5 kV power cable, DC voltage	2
	• 1 kV signal line, > 30 m	3

Sinusoidal interference

The following table shows the EMC behavior of the modules with respect to sinusoidal interference. This requires the HMI device to meet the specifications and directives for electrical installation.

Sinusoidal interference	Test values
HF radiation (electromagnetic fields) according to IEC 61000-4-3	80% amplitude modulation at 1 kHz <ul style="list-style-type: none"> Up to 10 V/m in the 80 MHz to 1 GHz range Up to 3 V/m in the 1.4 GHz to 6 GHz range
RF power applied to lines and line shields according IEC 61000-4-6	Test voltage 10 V, with 80% amplitude modulation of 1 kHz in the 150 kHz to 80 MHz range
Magnetic field strength according to IEC 61000-4-8	50/60 Hz; 30 A/m rms

Emission of radio interference

The following table shows the interference emission from electromagnetic fields according to EN/IEC 61000-6-4, measured at the following distance.

Radiated emission (emitted interference)

Frequency range	Measuring distance	Interference emission
30 ... 230 MHz	10 m	< 40 dB ($\mu\text{V}/\text{m}$) quasi-peak
230 ... 1000 MHz	10 m	< 47 dB ($\mu\text{V}/\text{m}$) quasi-peak
1 ... 3 GHz	3 m	< 76 dB peak and < 56 dB average
3 ... 6 GHz	3 m	< 80 dB peak and < 60 dB average

Emission of radio interference voltages

Frequency range	Interference emission
0.150 ... 0.5 MHz	< 89 dB quasi-peak and < 76 dB average
0.5 ... 30 MHz	< 83 dB quasi-peak and < 70 dB average

See also

EMC information in section "Notes about usage (Page 27)".

6.3 Mechanical ambient conditions

6.3.1 Storage conditions

The following information is for a device that is transported and stored in its original packaging.

Type of condition	Permitted range
Free fall	≤ 0.3 m
Vibration according to IEC 60068-2-6	5 .. 8.4 Hz, deflection 3.5 mm 8.4 ... 500 Hz, acceleration 1 g
Shock according to IEC 60068-2-27	250 m/s^2 , 6 ms, 1000 shocks

6.3.2 Operating Conditions

The following information applies to a device installed according to the specifications in these operating instructions.

Type of condition	Permitted range
Vibration to IEC 60068-2-6	10 ... 58 Hz, deflection 0.0375 mm 58 ... 200 Hz, acceleration 0.5 g
Shock to IEC 60068-2-27	150 m/s^2 , 11 ms, 3 shocks

Shock pulses within the specified range can be transferred to the display but do not impact the functionality of the device.

6.4 Climatic ambient conditions

6.4.1 Long-term storage

The following information applies to a device that is stored in its original packaging for longer than two weeks.

The device meets the requirements of IEC 60721-3-1:2018 Class 1K21.

6.4.2 Transport and short-term storage

The following information applies to a device that is transported in the original packaging and weather-proof packaging, and stored from some time.

The device was tested according to IEC 60721-3-2:2018 Class 2K11 with the following amendments and limitations:

Type of condition	Permitted range
Temperature	-20 ... 60 °C
Atmospheric pressure	1140 ... 660 hPa, corresponds to an elevation of -1000 to 3500 m
Relative humidity	10 ... 90 %
Pollutant concentration	In accordance with ANSI/ISA-71.04-2013 severity level G3

Note

If dewing has developed, wait until the HMI device has dried completely before switching it on.

Do not expose the HMI device to direct radiation from a heater.

6.4.3 Operating Conditions

The following information applies to a device installed according to the specifications in these compact operating instructions.

The HMI device is designed for stationary operation according to IEC 60721-3-3.

The device was tested according to IEC 60721-3-3:2019 Class 3K22 with the following amendments and limitations:

Type of condition	Mounting position	Permitted range
Temperature, Mounting in landscape format	Vertical	0 ... 45 °C
	Inclined, maximum inclination 35°	0 ... 40 °C
Atmospheric pressure, operation elevation	1140 ... 795 hPa, corresponds to an elevation of -1000 to 2000 m	
Relative humidity	From 10 ... 90%, no condensation ¹	
Pollutant concentration	According to ANSI/ISA-71.04-2013 severity level G3	

¹ PRO devices: No condensation inside the housing

Observe the Notes on use (Page 27) and section "Permitted mounting positions (Page 31)".

Note

The system components connected to the HMI device, the power supply for example, must also be suited to the respective operating conditions.

6.5 Information on insulation tests, protection class and degree of protection

Insulation test

The insulation strength is demonstrated in the type test with the following test voltages in accordance with IEC 61131-2:

Circuit	Insulation tested with (type test)
Rated voltage U_e 24 V	707 V DC to other circuits / to ground
Ethernet connector	1500 V AC

Degree of pollution and overvoltage category

The device meets the following requirements according to IEC 61010-2-201.

Degree of pollution	3 (fully-enclosed)
Overvoltage category	II

Protection class

Protection class III according to IEC 61131-2.

Protection against foreign objects and water

The device meets the requirements according to IEC 60529 and UL50E.

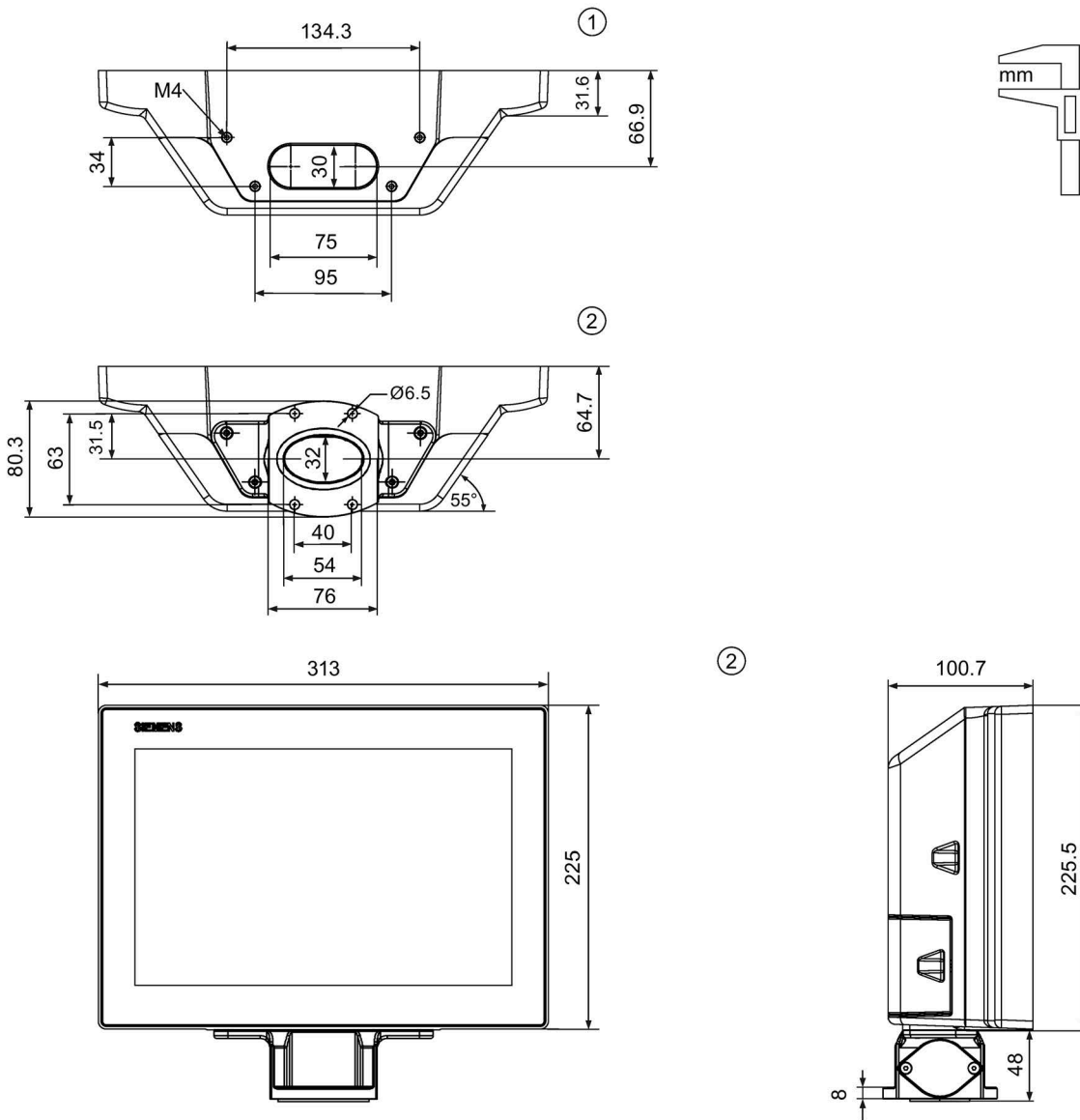
Device side	Degree of protection
Fully-enclosed	<ul style="list-style-type: none"> IP65 according to IEC 60529 Enclosure Type 4X/12 (indoor use only) according to UL50E

The degrees of protection can only be ensured if the seals are completely in contact with all mechanical interfaces and the connection compartment and the associated covers are closed.

6.6 Dimension drawings

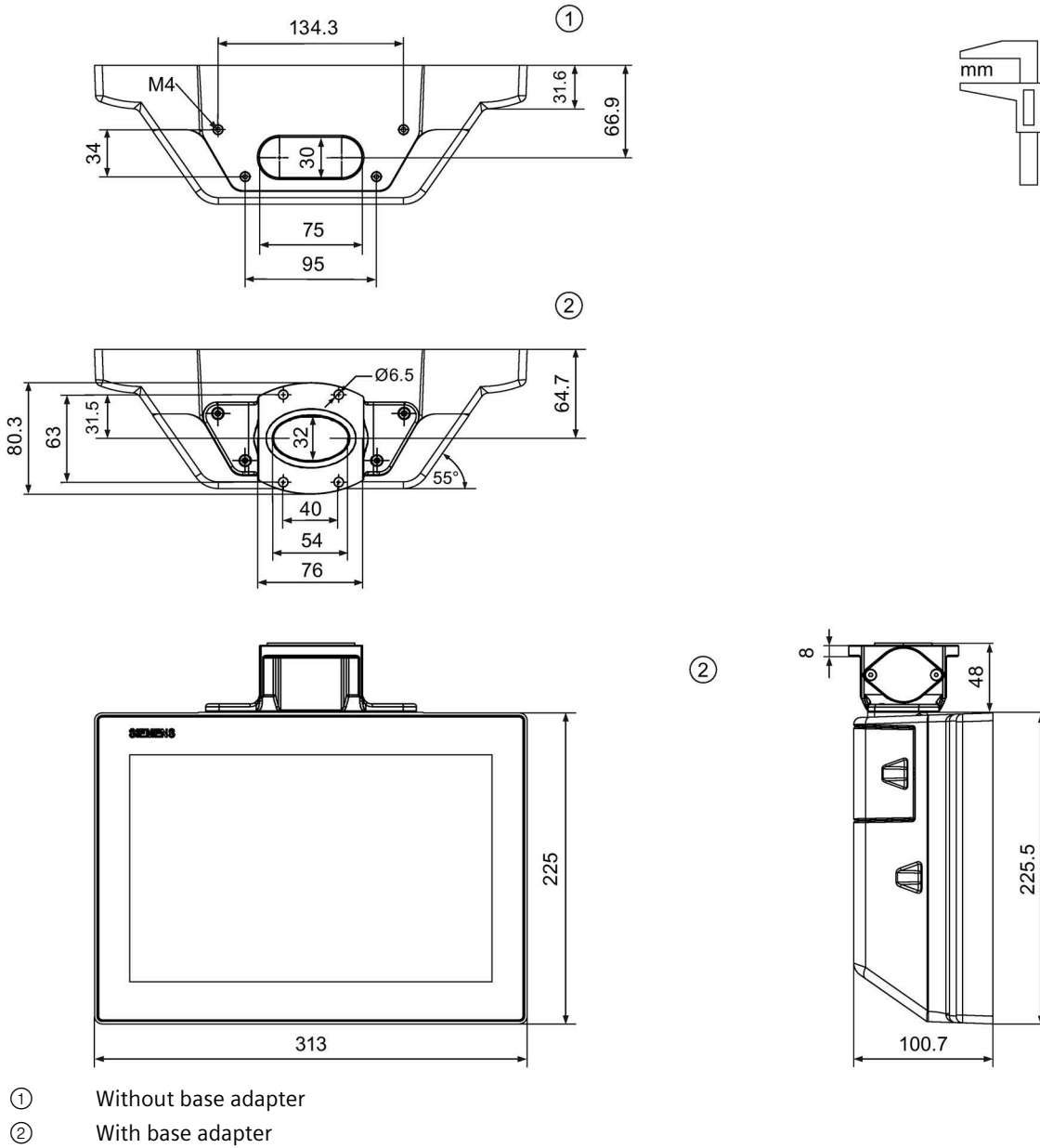
6.6.1 MTP1200 Unified Comfort PRO

MTP1200 Unified Comfort PRO for pedestal (extendable, flange bottom)

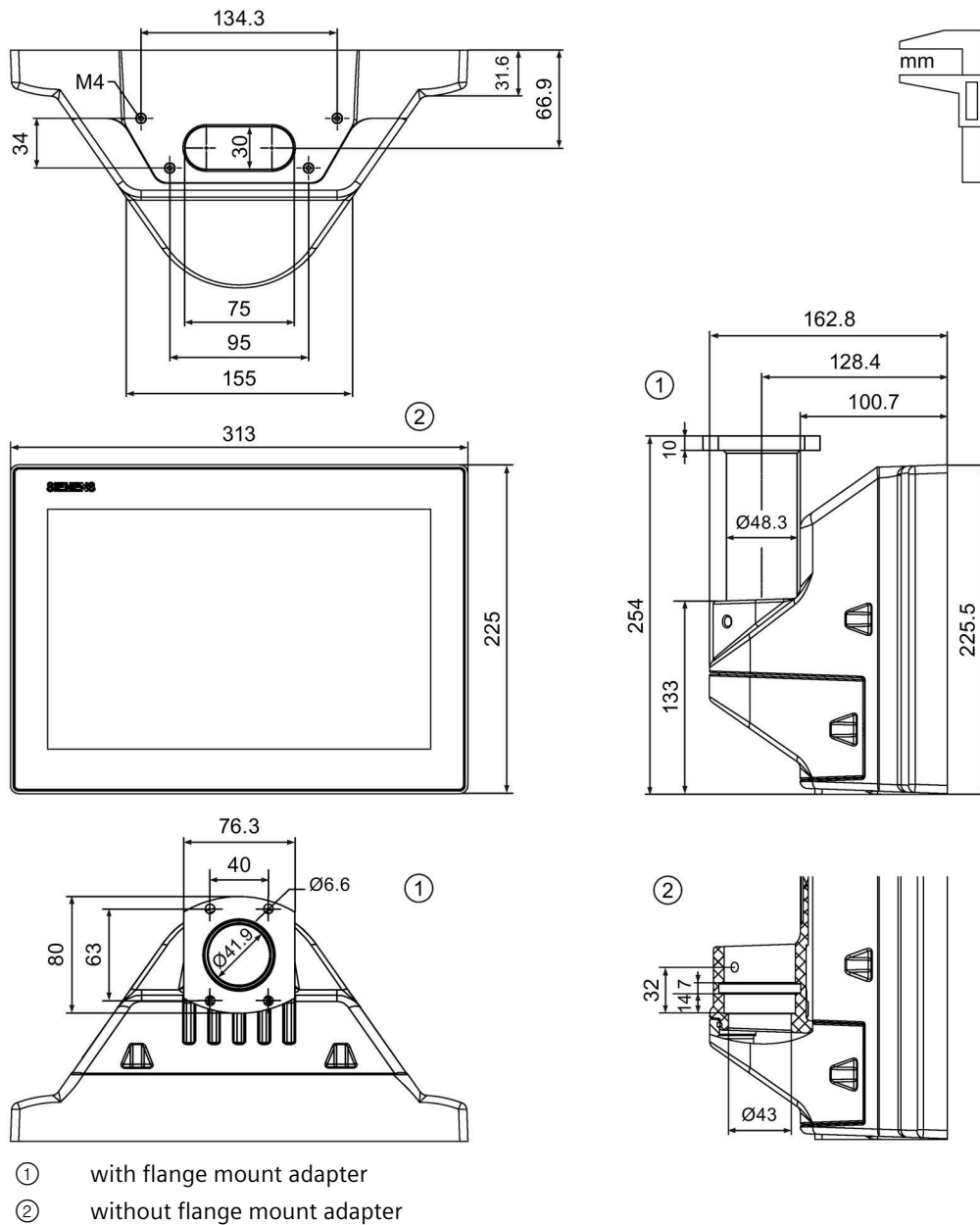


- ① Without base adapter
- ② With base adapter

MTP1200 Unified Comfort PRO for support arm (not extendable, flange top)

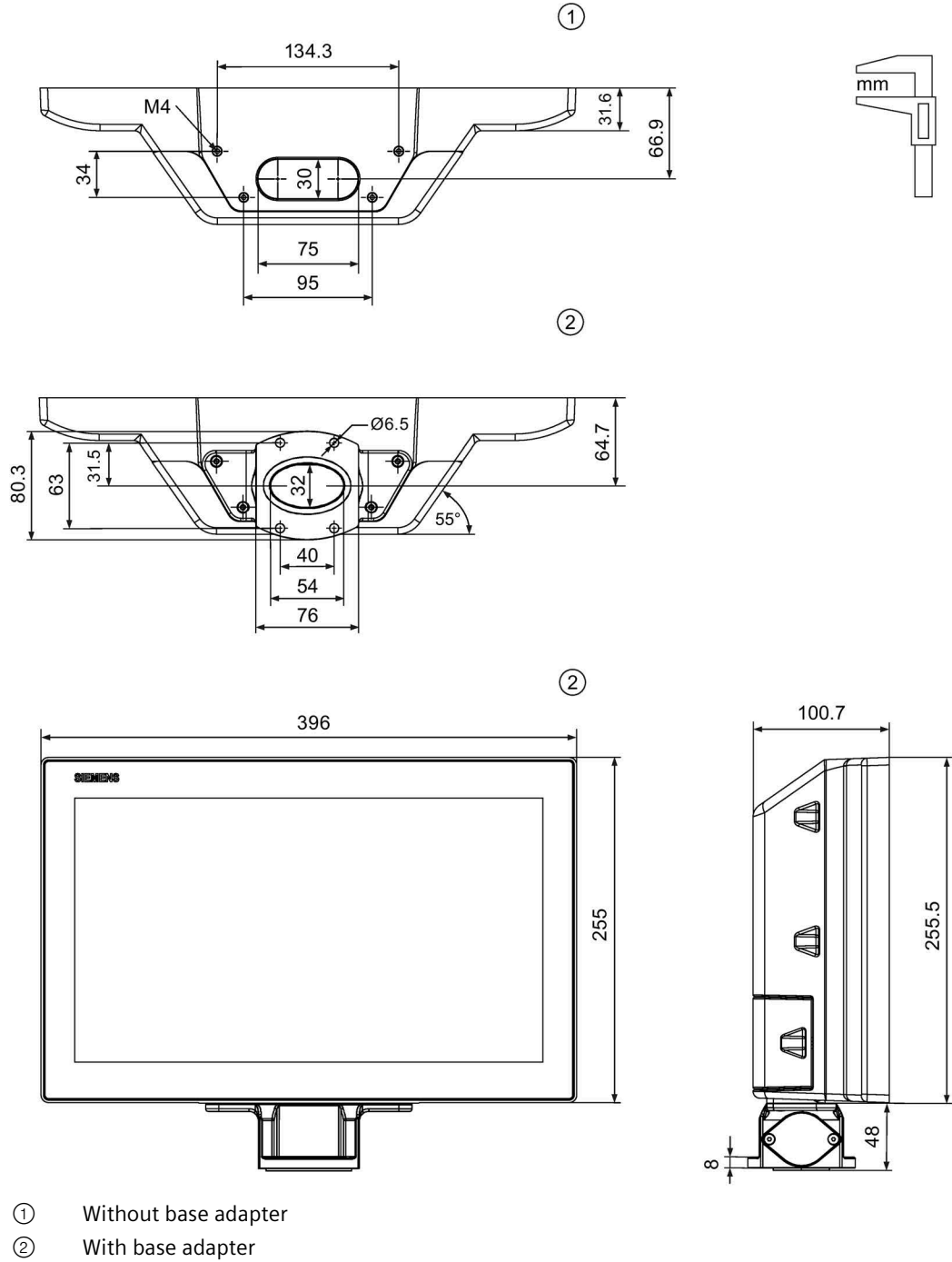


MTP1200 Unified Comfort PRO for support arm (extendable, round tube)

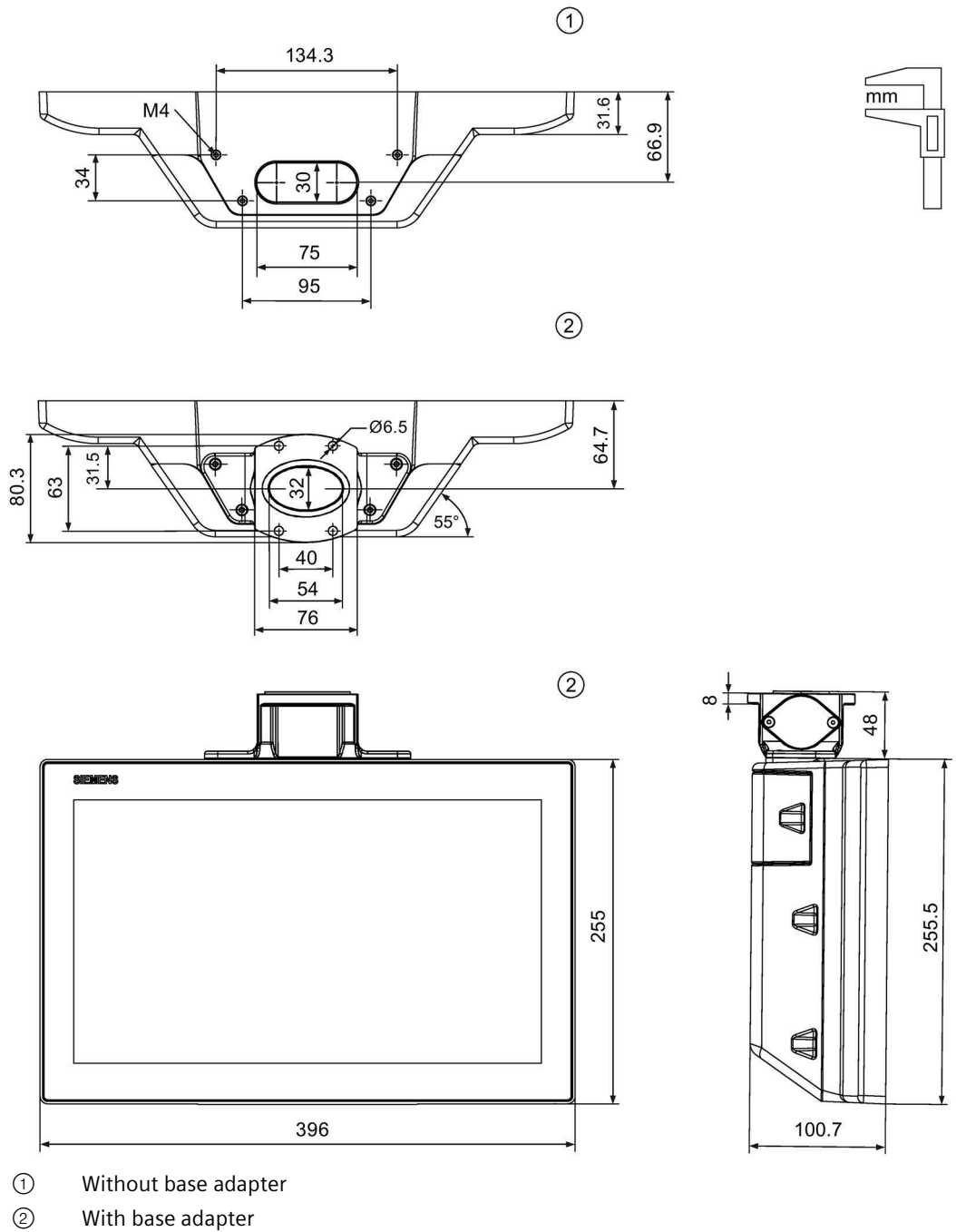


6.6.2 MTP1500 Unified Comfort PRO

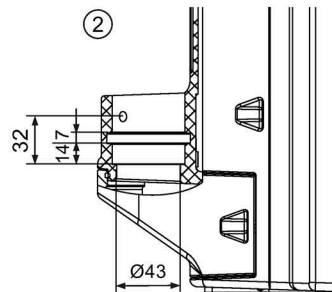
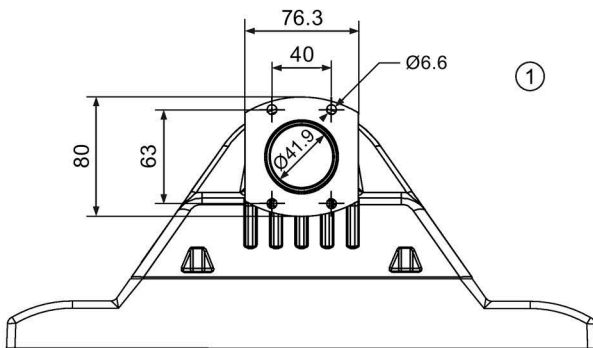
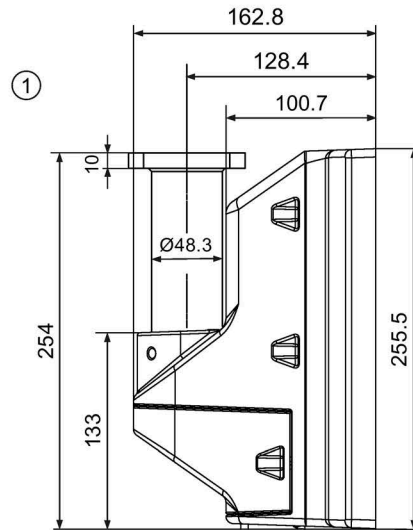
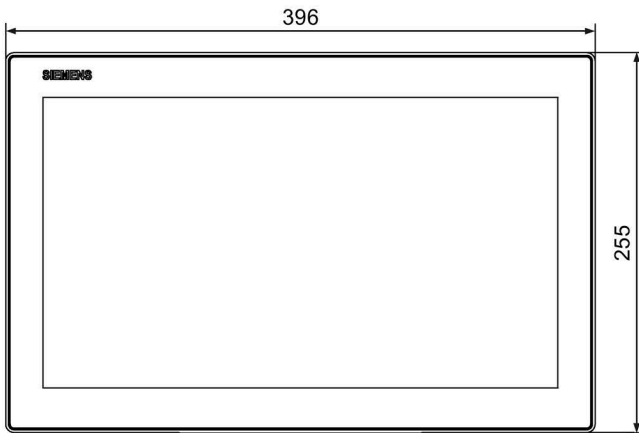
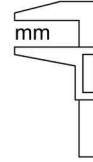
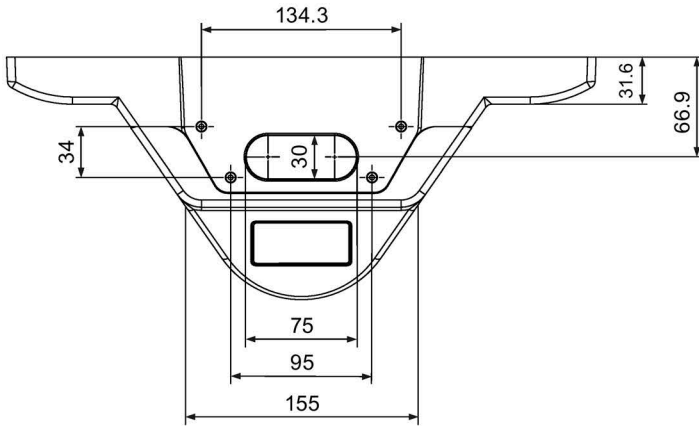
MTP1500 Unified Comfort PRO for pedestal (extendable, flange bottom)



MTP1500 Unified Comfort PRO for support arm (not extendable, flange top)



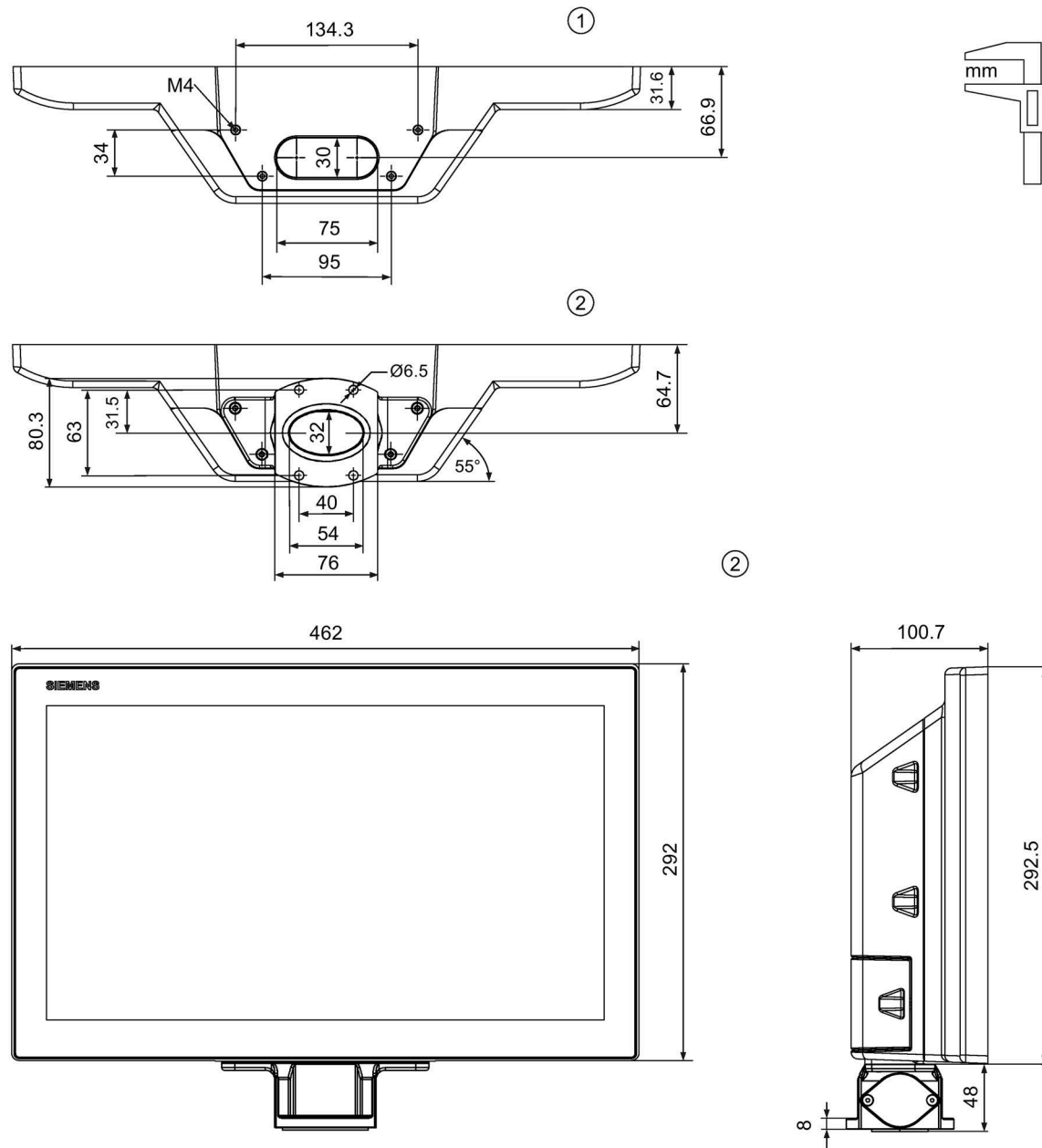
MTP1500 Unified Comfort PRO for support arm (extendable, round tube)



- ① with flange mount adapter
- ② without flange mount adapter

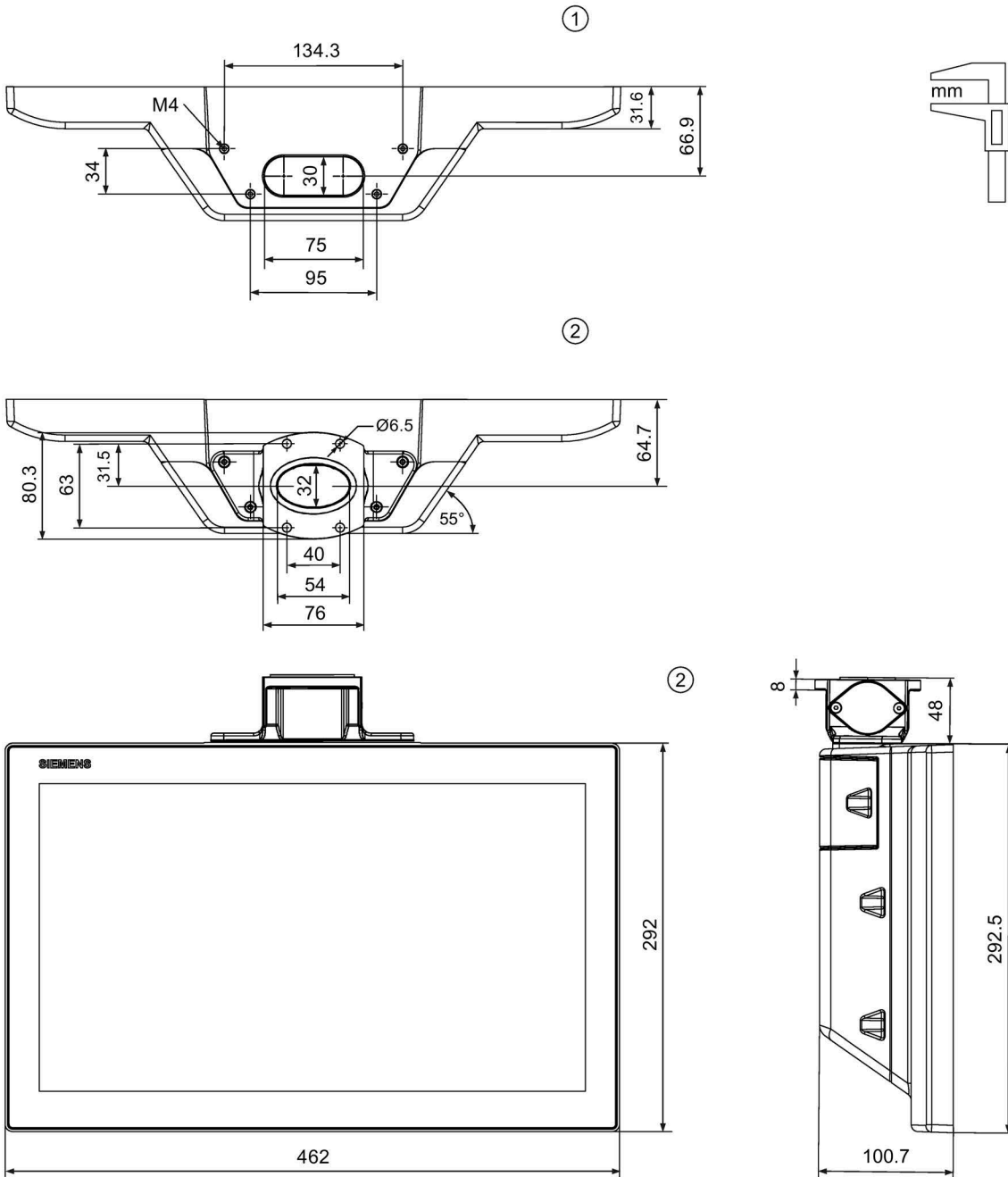
6.6.3 MTP1900 Unified Comfort PRO

MTP1900 Unified Comfort PRO for pedestal (extendable, flange bottom)



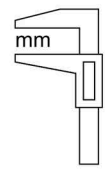
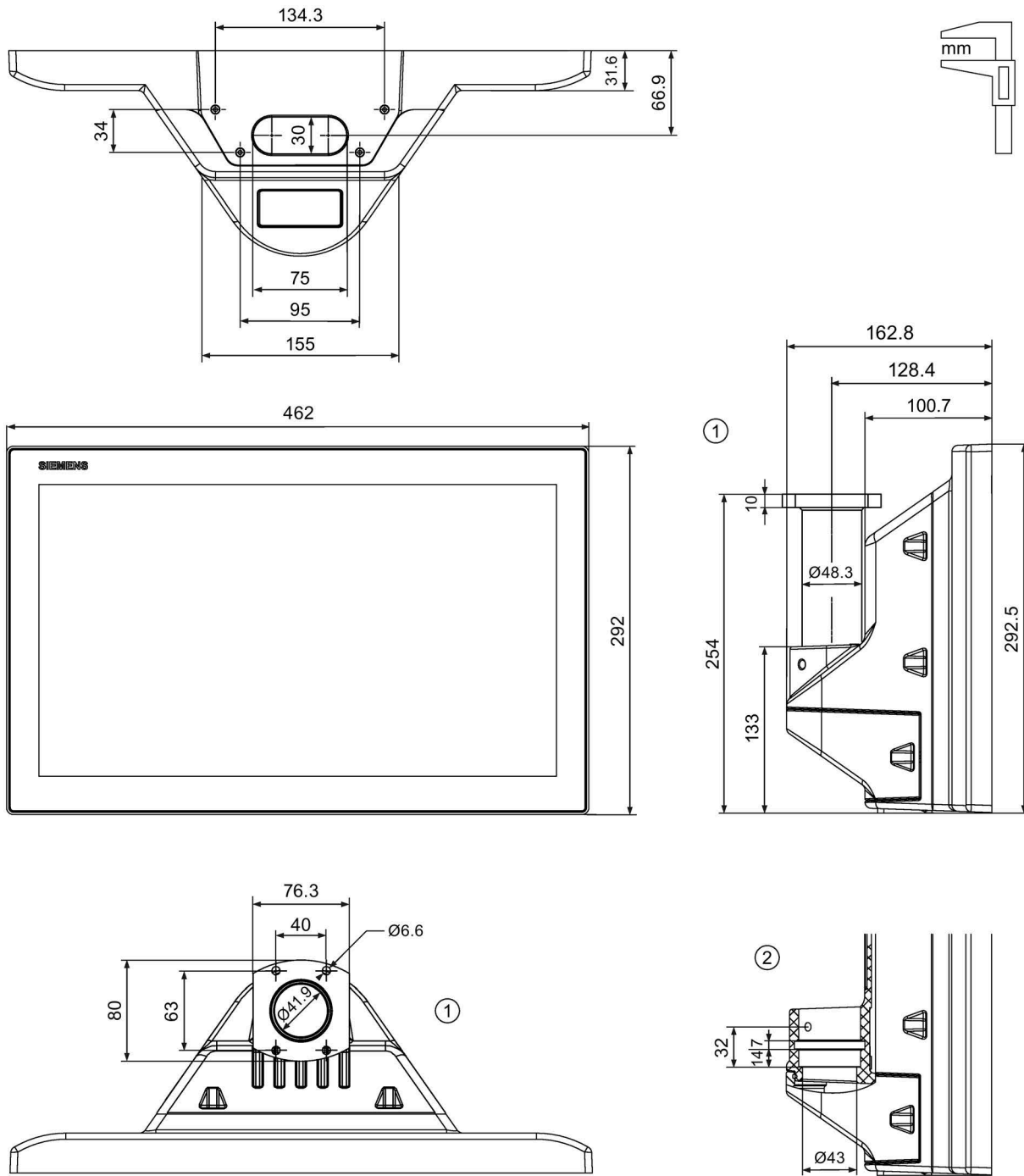
- ① Without base adapter
- ② With base adapter

MTP1900 Unified Comfort PRO for support arm (not extendable, flange top)



- ① Without base adapter
- ② With base adapter

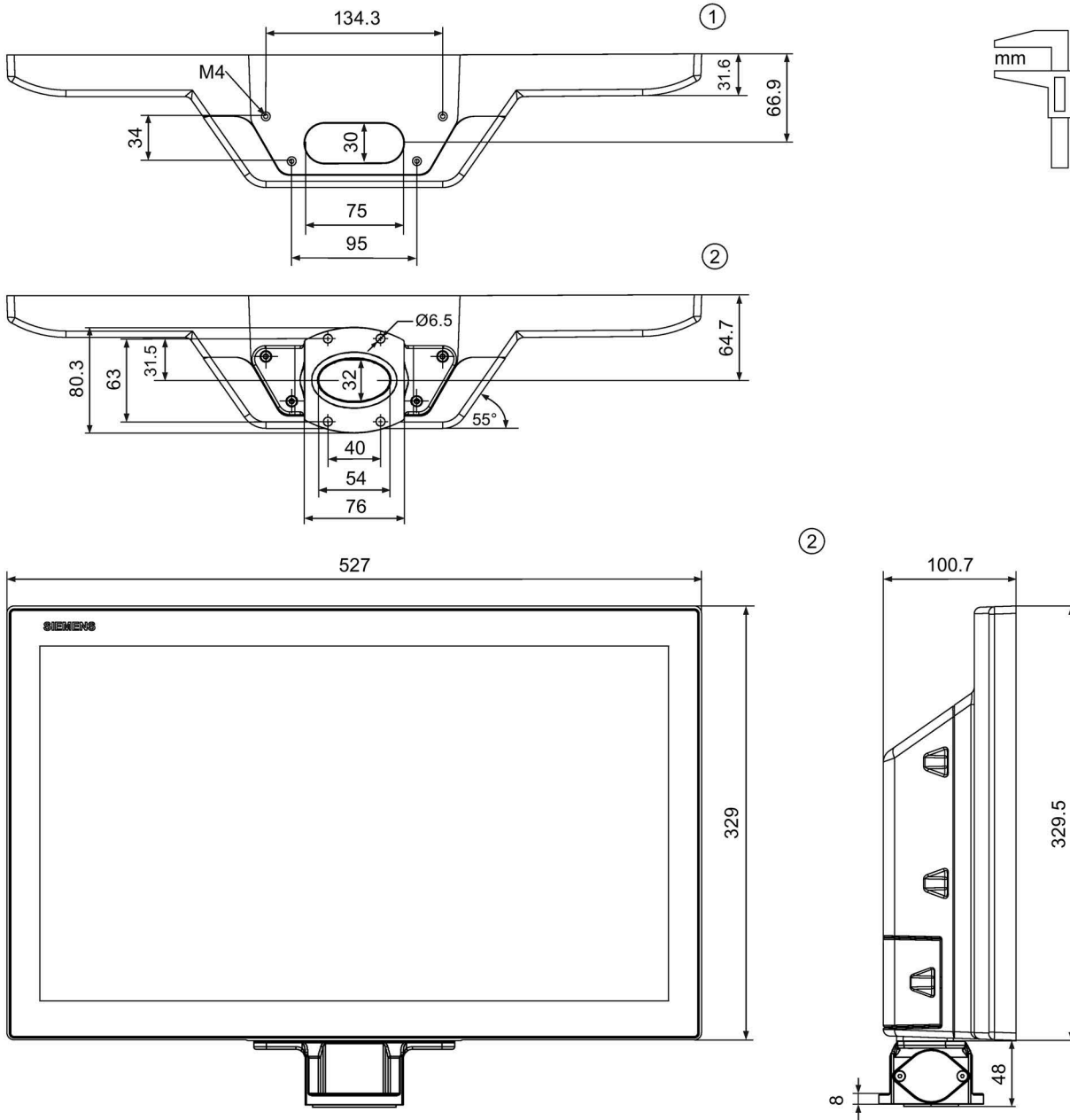
MTP1900 Unified Comfort PRO for support arm (extendable, round tube)



- ① with flange mount adapter
- ② without flange mount adapter

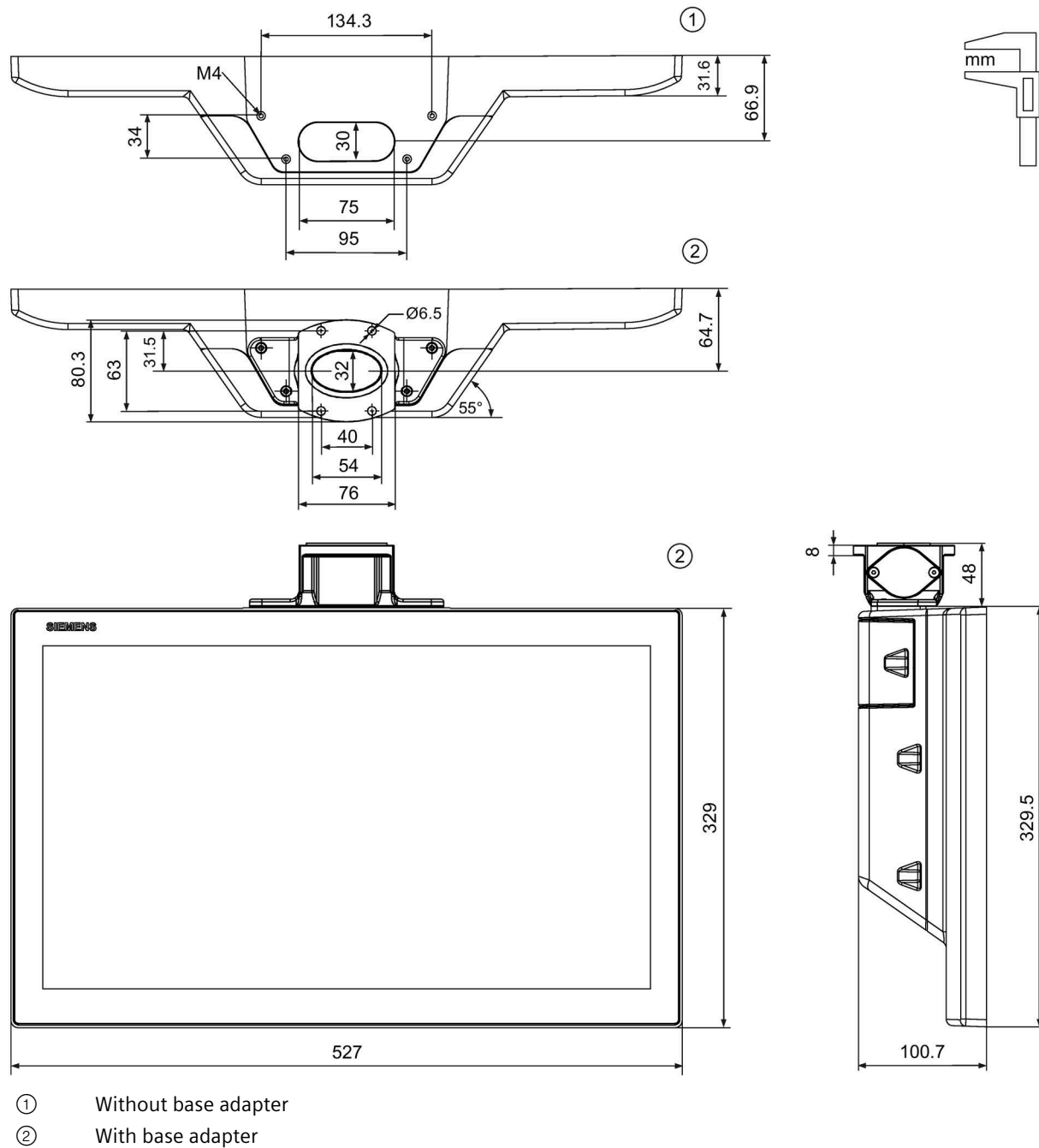
6.6.4 MTP2200 Unified Comfort PRO

MTP2200 Unified Comfort PRO for pedestal (extendable, flange bottom)

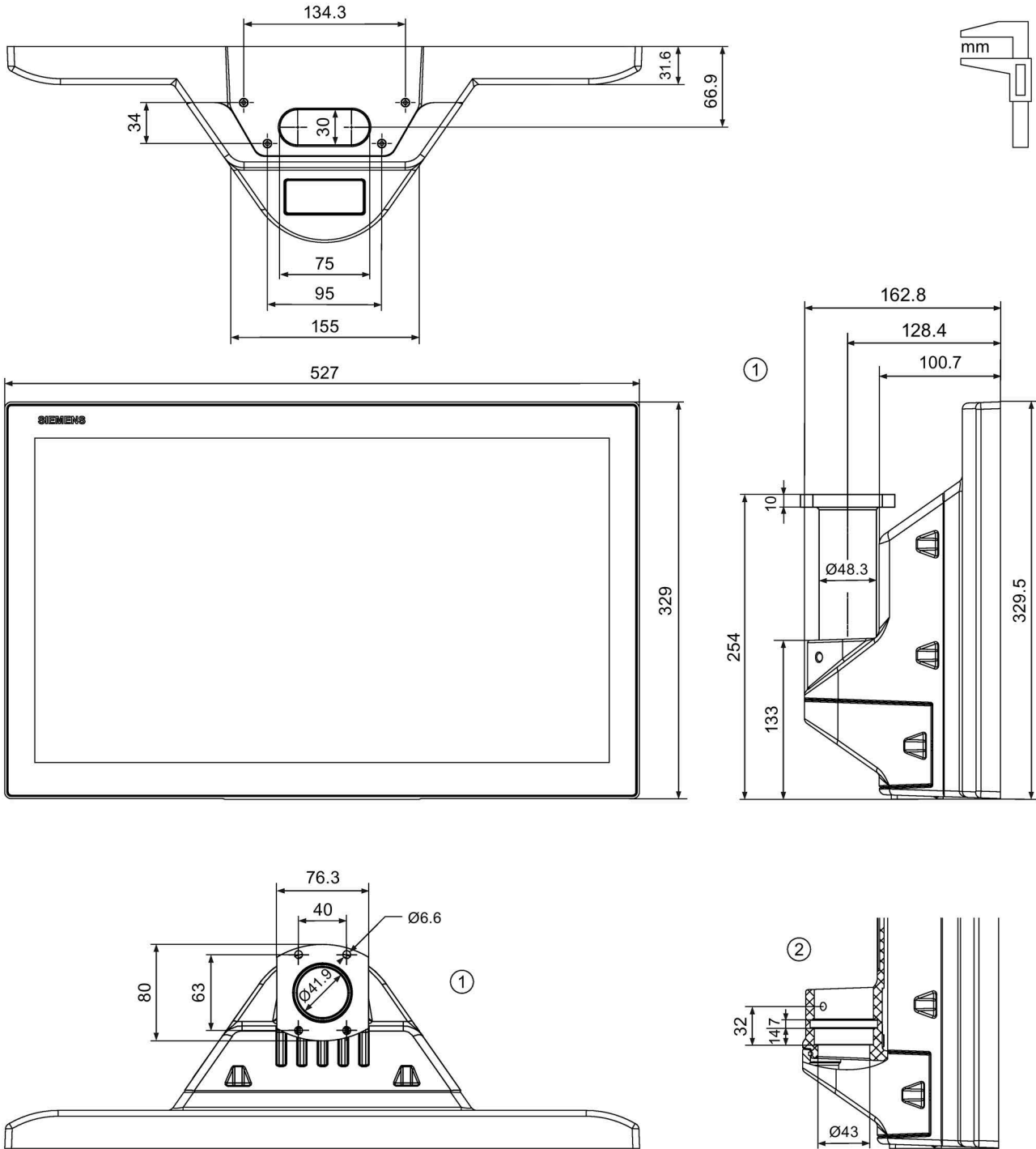


- ① Without base adapter
- ② With base adapter

MTP2200 Unified Comfort PRO for support arm (not extendable, flange top)



MTP2200 Unified Comfort PRO for support arm (extendable, round tube)



- ① with flange mount adapter
- ② without flange mount adapter

6.7 Technical specifications

Weight of the PRO devices for support arm (not extendable, flange top) and for pedestal (extendable, flange bottom)

Unified Comfort PRO device	MTP1200	MTP1500	MTP1900	MTP2200
Weight without packaging	5.1 kg	6.1 kg	7.1 kg	8.5 kg

Weight of the PRO devices for support arm (extendable, round tube)

Unified Comfort PRO device	MTP1200	MTP1500	MTP1900	MTP2200
Weight without packaging	5.0 kg	6.0 kg	7.0 kg	8.4 kg

Display

Unified Comfort PRO device	MTP1200	MTP1500	MTP1900	MTP2200
Type	LCD TFT			
Display diagonal	12.1"	15.6"	18.5"	21.5"
Active display area	261.1 x 163.2 mm	344.2 x 193.5 mm	409.0 x 230.0 mm	476.0 x 267.8 mm
Resolution	1280 x 800 pixels	1366 x 768 pixels	1920 x 1080 pixels	
Possible colors	Up to 16.7 million			
Brightness control	0 ... 100%, values below 5% are set to 5%	0 ... 100%, values below 10% are set to 10%		
Backlight	LED, dimmable			
Half Brightness Life Time (MTBF ²)	50000 h			30000 h
Pixel error class in accordance with ISO 9241-307	I			

- ¹ Via WinCC: Complete range, via Control Panel: Manual ("Low limit" to 100) or automatic (0 to 100). The factory setting for "Low limit" is a fixed minimum value.
- ² MTBF: Operating hours after which the maximum brightness is reduced by half compared to the original value. MTBF is increased by using the integrated dimming function, for example time-controlled via screen saver or centrally via PROFlenergy.

Input device

Unified Comfort PRO device	MTP1200	MTP1500	MTP1900	MTP2200
Touch screen	Yes, projective capacitive			

Memory

Unified Comfort PRO device	MTP1200	MTP1500	MTP1900	MTP2200
Work memory	4 GB LPDDR4-SDRAM			
Internal flash memory	32 GB eMMC pSLC			
Usable memory for application data	1 GB work memory, 2 GB flash memory			
Internal parameter set memory ¹	12 MB			
Data memory card and system memory card ²	2 x SD/SDHC/SDXC combination slot			

¹ Expandable via memory card in slot X51 or USB flash drive at interface X61 or X62

² Memory cards are available as SIMATIC HMI accessories

Interfaces

Unified Comfort PRO device	MTP1200	MTP1500	MTP1900	MTP2200
RS 422/485	1 x SUB-D			
PROFINET (LAN)	2 x RJ45 10/100 Mbps ¹			
	1 x RJ45 10/100/1000 Mbps			
USB 3.1 Gen. 1 (Type A)	4 x Host ²			

¹ With integrated switch (one IP address only)

² USB Type A; maximum load per interface: 900 mA; maximum total load of all interfaces: 1.2 A

Power supply

Unified Comfort PRO device	MTP1200	MTP1500	MTP1900	MTP2200
Rated voltage	24 V DC			
Permitted voltage range	+19.2 V to +28.8 V			
Mains and voltage buffering time	20 ms, corresponds to PS2 according to IEC 61131-2			
Rated current	0.6 A	0.7 A	1.2 A	1.0 A
Rated current, load-dependent	0.6 ... 1.3 A	0.7 ... 1.3 A	1.2 ... 1.7 A	1.0 ... 1.5 A
Power consumption ¹	14.5 W	16.8 W	28.8 W	24.0 W
Inrush current I ² t	0.5 A ² s			
Maximum permitted transient	35 V (500 ms)			
Minimum time between two transients	50 s			
Internal protection	Yes			

¹ The power loss generally corresponds to the specified value for power consumption.

The current and power specifications apply without a high permanent processor load by apps.

6.8 Description of the interfaces

Miscellaneous

Unified Comfort PRO device	MTP1200	MTP1500	MTP1900	MTP2200
Buffered real-time clock ¹	Yes			

¹ Buffering time typically 6 weeks

6.8 Description of the interfaces

The specifications in the section "Interface description" of the "Unified Comfort Panels" operating instructions apply.

6.9 Scope of functions with WinCC

The specifications in "Unified Comfort Panels" operating instructions apply.

Technical Support

A.1 Service and support

You can find additional information and support for the products described on the Internet at the following addresses:

- Technical support (<https://support.industry.siemens.com>)
- Support request form (<https://www.siemens.com/supportrequest>)
- After Sales Information System SIMATIC IPC/PG (<https://www.siemens.com/asis>)
- SIMATIC Documentation Collection (<https://www.siemens.com/simatic-tech-doku-portal>)
- Your local representative (https://www.automation.siemens.com/aspa_app)
- Training center (<https://siemens.com/sitrain>)
- Industry Mall (<https://mall.industry.siemens.com>)

When contacting your local representative or Technical Support, please have the following information at hand:

- MLFB of the device
- BIOS version for industrial PC or image version of the device
- Other installed hardware
- Other installed software

Current documentation

Always use the current documentation available for your product. You can find the latest edition of this manual and other important documents by entering the article number of your device on the Internet (<https://support.industry.siemens.com>). If necessary, filter the comments for the entry type "Manual".

Tools & downloads

Please check regularly if updates and hotfixes are available for download to your device. The download area is available on the Internet at the following link:

After Sales Information System SIMATIC IPC/PG (<https://www.siemens.com/asis>)

A.2 Troubleshooting and system alarms

The specifications in "Unified Comfort Panels" operating instructions apply.