

User Manual

FPM-7211W Series

21.5" Industrial Monitor with Projected Capacitive Touchscreen, Direct-VGA and DVI Ports





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This Manual Covers the Following Models.

FPM-7211W-P3AE

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Product Warranty (2 years)

Advantech warrants to you, the original purchaser, that each of its products will be free from defects in materials and workmanship for two years from the date of purchase.

This warranty does not apply to any products which have been repaired or altered by persons other than repair personnel authorized by Advantech, or which have been subject to misuse, abuse, accident or improper installation. Advantech assumes no liability under the terms of this warranty as a consequence of such events.

Because of Advantech's high quality-control standards and rigorous testing, most of our customers never need to use our repair service. If an Advantech product is defective, it will be repaired or replaced at no charge during the warranty period. For outof-warranty repairs, you will be billed according to the cost of replacement materials, service time and freight. Please consult your dealer for more details.

If you think you have a defective product, follow these steps:

- 1. Collect all the information about the problem encountered. (For example, CPU speed, Advantech products used, other hardware and software used, etc.) Note anything abnormal and list any onscreen messages you get when the problem occurs.
- 2. Call your dealer and describe the problem. Please have your manual, product, and any helpful information readily available.
- 3. If your product is diagnosed as defective, obtain an RMA (return merchandize authorization) number from your dealer. This allows us to process your return more quickly.
- 4. Carefully pack the defective product, a fully-completed Repair and Replacement Order Card and a photocopy proof of purchase date (such as your sales receipt) in a shippable container. A product returned without proof of the purchase date is not eligible for warranty service.
- 5. Write the RMA number visibly on the outside of the package and ship it prepaid to your dealer.

Declaration of Conformity

This device complies with part 15 of the FCC rules: Operation is subject to the following two condition:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

FCC Class A

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Technical Support and Assistance

- 1. Visit the Advantech web site at www.advantech.com/support where you can find the latest information about the product.
- 2. Contact your distributor, sales representative, or Advantech's customer service center for technical support if you need additional assistance. Please have the following information ready before you call:
 - Product name and serial number
 - Description of your peripheral attachments
 - Description of your software (operating system, version, application software, etc.)
 - A complete description of the problem
 - The exact wording of any error messages



Safety Instructions

- 1. Read these safety instructions carefully.
- 2. Keep this User Manual for later reference.
- 3. Disconnect this equipment from any AC outlet before cleaning. Use a damp cloth. Do not use liquid or spray detergents for cleaning.
- 4. For plug-in equipment, the power outlet socket must be located near the equipment and must be easily accessible.
- 5. Keep this equipment away from humidity.
- 6. Put this equipment on a reliable surface during installation. Dropping it or letting it fall may cause damage.
- 7. The openings on the enclosure are for air convection. Protect the equipment from overheating. DO NOT COVER THE OPENINGS.
- 8. Make sure the voltage of the power source is correct before connecting the equipment to the power outlet.
- 9. Position the power cord so that people cannot step on it. Do not place anything over the power cord.
- 10. All cautions and warnings on the equipment should be noted.
- 11. If the equipment is not used for a long time, disconnect it from the power source to avoid damage by transient overvoltage.
- 12. Never pour any liquid into an opening. This may cause fire or electrical shock.
- 13. Never open the equipment. For safety reasons, the equipment should be opened only by qualified service personnel.
- 14. If one of the following situations arises, get the equipment checked by service personnel:
- The power cord or plug is damaged.
- Liquid has penetrated into the equipment.
- The equipment has been exposed to moisture.
- The equipment does not work well, or you cannot get it to work according to the user's manual.
- The equipment has been dropped and damaged.
- The equipment has obvious signs of breakage.
- 15. DO NOT LEAVE THIS EQUIPMENT IN AN ENVIRONMENT WHERE THE STORAGE TEMPERATURE MAY GO BELOW -20° C (-4° F) OR ABOVE 60° C (140° F). THIS COULD DAMAGE THE EQUIPMENT. THE EQUIPMENT SHOULD BE IN A CONTROLLED ENVIRONMENT.
- 16. The sound pressure level at the operator's position according to IEC 704-1:1982 is no more than 70 dB (A).

DISCLAIMER: This set of instructions is given according to IEC 704-1. Advantech disclaims all responsibility for the accuracy of any statements contained herein.





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Chapter

General Information

Sections include:

- Introduction
- Specifications
- LCD Specification
- Power Consumption
- Connectors
- Dimensions

1.1 Introduction

Advantech's FPM-7211W is a 21.5" wide screen color TFT LCD flat panel monitor built specifically for industrial applications. With the its touchscreen, FPM-7211W is an excellent and user-friendly system control interface.

In addition to its usual application as an LCD panel monitor, FPM-7211W comes standard with direct VGA and DVI control signal inputs, making it compatible with Industrial PCs and Workstations. Its OSD (On rear cover) function allows you to adjust display factors such as brightness, contrast, colors and VGA signal information. Functions that are more and more critical as HMI users become aware of the benefits of flat panel monitors. The whole chassis is of SECC steel, and the front panel is of aluminum with IP65 compliance.

With new multi touch technology, this monitor can be immediately transformed into a remote control system. The Advantech FPM-7211W is the ultimate HMI solution for your industrial application.

1.2 Specifications

1.2.1 General

- Construction: Die-cast Magnesium alloy front bezel and SECC rear cover
- Front panel: IP65 Compliant
- Control: OSD control pad on rear
- Mounting: Panel, wall, desktop, VESA
- Dimensions (W x H x D): 561 x 356 x 45.7mm (22.1" x 14" x 1.8")
- Weight: 8 kg (17.6 lbs)

1.2.2 Touchscreen

- **Type:** Projected Capacitive touch
- Controller: USB & RS-232 interface
- **OS Support:** Microsoft® WES7P/XP/WES2009/WinCE 6.0/ Linux

1.3 LCD Specification

- Display Type: Full HD TFT LED LCD
- Display Size: 21.5"
- Max. Colors: 16.7 M
- Max. Resolution: 1920 x 1080
- View Angle: 178° (V), 178° (H)
- Luminance: 300 cd/m2
- Storage Temperature: -20 ~ 60 ° C
- Operating Temperature: 0 ~ 50 ° C
- Contrast Ratio: 5000:1 (typ)
- Lamp Life Time (MTBF): 50,000 hrs.

1.4 Power Consumption

- Max Power consumption: 35 W
- Power input: Phoenix Jack: 24 VDC input DC Jack: external 57 W power adapter, with 100 ~ 240 VAC input and 12 V_{DC} @ 4.75 A output
- Safety Standards: BSMI, CE, FCC, CCC, UL



1.5 Connectors

The following connectors are situated on FPM-7211W Series:

VGA Port (DB-15)

This DB-15 connector can be connected to the system via the external 15-pin DB-15 connector located on the left side of the system unit.

 DVI Port (DVI-D) Connected with a standard DVI connector thru I/O port of this unit. Only supports digital signals

Touchscreen Connector (DB-9)

This connector will be present only if a touchscreen is installed. It must be connected to the RS-232 port of the PC. The touchscreen cable is included with all orders which include the touchscreen option.

Touchscreen Connector (USB)

This connector will be present only if a touchscreen is installed. It must be connected to the USB port of the PC. The touchscreen cable is included with all orders which include the USB touchscreen option.



RS-232 & USB touchscreen interface allow connection into the system at the same time, but USB interface has higher priority. Also be noted that when using USB touch interface and switch to RS-232 interface, it need to restart your industrial PCs or workstation.

DC 12V Power In

This connector will be connected to the DC 12V Switching Power Supply.

Plug-In Block 3P Male (ME050-50803) DC10-30V This block connector can be connected via the external plug-in block 3P with flanges Female MC211-F103 connector



1.6 Dimensions







1.7 Power Connector Bracket









Mounting

- Wall Mounting
- Panel Mounting
- Desktop Mounting
- Swing Arm Mounting

2.1 Mounting the Monitor

The FPM-7211W Series can be mounted in many different ways. The versatility of the FPM-7211W mounts enable it to be mounted on your desk or anywhere else.

2.1.1 Wall Mounting with FPM-7181W-SMKE Kit

FPM-7211W can be mounted directly on a wall with panel mounting brackets. Please refer to Figure 2.1 and follow the following steps to mount FPM-7211W on a wall:



Figure 2.1 Wall Mounting



2.1.2 Panel Mounting

FPM-7211W can be mounted directly on a panel with additional mounting brackets. New easy installation can help you with one person for panel mounting.

- 1. Screw to set up the snap hook out of upper side.
- 2. Screw for the stopper screw out of down side.
- 3. push the FPM-7211W into panel, stopper screw and snap hook can hold the FPM-7211W.
- 4. Add panel mount kits in rear side. Fix 10pcs panel bracket around the industrial monitor, refer to the below figure.













2.1.3 Desktop, VESA Mount for FPM-7211W

2.1.3.1 Desk top stand with FPM-7211W-SMKE Kit

FPM-7211W ccan be mounted as stand in the desk directly by a additional mounting brackets. Please refer to figure 2.2 and follow these steps:







2.1.3.2 VESA Mount

FPM-7211W has been designed with support for the VESA mount standard. Refer to figure 2.3. Supports 100mm VESA dimension. Please use M4 screws (Length 8mm to 10 mm).

Warning! Use suitable mounting apparatus to avoid risk of injury.





Figure 2.3 VESA Mount





OSD Operation Keypad

A.1 OSD Board Overview

The OSD keypad, including six keys and a two color indicator, is designed as the OSD operation interface.



This sheet is only for reference, different models will has different styles, but the functionality is the same.

A.1.1 OSD Button Description

Table A.1: OSD Button Description					
Power	Turn the monitor power ON or OFF.				
Auto/Exit	Automatically adjust the clock, phase, H-position and V-position. Exit menu.				
Down/Right/Increase	Increase the brightness. Move the selector to the next option. Increase the gauge value of the selected option.				
Up/Left/Decrease	Decrease the brightness. Move the selector to the previous option. Decrease the gauge value of the selected option.				
Menu/Sel	Activate the OSD menu. Enter/confirm the selected option.				
Source	Changes Input video source				

A.1.2 LED Function

Table A.2: LED Function			
ON	Blue		
StandBy/OFF	Blue Blinking		
No Signals	Orange		



A.2 OSD Key Functions

Each selected value is stored into LCD memory after SEL signal input or time out. The stored values are not affected if the power is turned off. But the selected value is not available in case a selected mode is changed before time out or power is turned off before time out. TIME OUT -> 5-6 seconds (Can be set in OSD Manager) The default definition of input keys is shown as following:

A.2.1 Menu Start

Generate Main Menu

Press MENU Button in OSD function key

Main Menu -- DISPLAY IN SCREEN



- Sub-Menu DISPLAY IN SCREEN
- N/A
- Available Key Functions



A.2.2 Input Source Select

Generate Main Menu

Select by Left and Right Button, and then press Menu Button for selection confirmation.

Main Menu -- DISPLAY IN SCREEN



Sub-Menu – DISPLAY IN SCREEN



\bigcirc	Power Off the LCD Monitor		Select to move up/down
Auto Exit	Return to the previous menu	Menu Sel	Select to confirm
	Select to move up/down	Source	N/A



A.2.3 Contrast/Brightness Setting

Generate Main Menu



Main Menu -- DISPLAY IN SCREEN



Sub-Menu – DISPLAY IN SCREEN



Note!

RECALL VALUE- Recall: go back to display default setting. RECALL VALUE- REC1: go to record 1 setting. RECALL VALUE- REC2: go to record 2 setting.

C	Power Off the LCD Mon- itor		•Select to move up/down •Decrease the gauge value of the selected option
Auto Exit	Return to the previous menu	Menu Sel	Select to confirm
	 Select to move up/ down Increase the gauge value of the selected option 	Source	N/A

A.2.4 Geometry Menu – For DVI Input

Generate Main Menu



by Left and Right Button, press Menu Button for selection confirma-

tion.

Main Menu -- DISPLAY IN SCREEN



Sub-Menu – DISPLAY IN SCREEN

	FOCUS	87	
	CLOCK	50	
œ	H.POSITION	50	
	V.POSITION	50	

\bigcirc	Power Off the LCD Mon- itor		•Select to move up/down •Decrease the gauge value of the selected option
Auto Exit	Return to the previous menu	Menu Sel	Select to confirm
	 Select to move up/ down Increase the gauge value of the selected option 	Source	N/A



A.2.5 Color Temperature Menu

Generate Main Menu



Main Menu -- DISPLAY IN SCREEN



Sub-Menu – DISPLAY IN SCREEN





A.2.6 Language Menu

Generate Main Menu

Select **by** Left and Right Button, and then press Menu Button for selection confirmation.

Main Menu -- DISPLAY IN SCREEN



Sub-Menu – DISPLAY IN SCREEN







A.2.7 OSD Manager

Generate Main Menu

Select OSD by Left and Right Button, and then press Menu Button for selection confirmation.

Main Menu -- DISPLAY IN SCREEN



Sub-Menu – DISPLAY IN SCREEN

₽	H.POSITION	50
¢	V.POSITION	50
C		10



A.2.8 Auto Configuration Menu

Generate Main Menu

Select AUTO by Left and Right Button, and then press Menu Button for selection confirmation.

Main Menu -- DISPLAY IN SCREEN



Sub-Menu – DISPLAY IN SCREEN



\bigcirc	Power Off the LCD Mon- itor		N/A
Auto Exit	Return to the previous menu	Menu Sel	Select to confirm
	N/A	Source	N/A



A.2.9 Mode Information Menu

Generate Main Menu



Main Menu -- DISPLAY IN SCREEN



Sub-Menu – DISPLAY IN SCREEN





A.2.10 Memory Recall Menu

Generate Main Menu

Select by Left and Right Button, **R**, and then press Menu Button for selection confirmation.

Main Menu -- DISPLAY IN SCREEN



Sub-Menu – DISPLAY IN SCREEN







A.2.11 Exit Menu

Generate Main Menu

Select **EXIT** by Left and Right Button, and then press Menu Button for selection confirmation.

Main Menu -- DISPLAY IN SCREEN



Sub-Menu – DISPLAY IN SCREEN





A.2.12Hot Keys



sequence for the button press so that you can have OSD LOCK and UNLOCK setting

- Enter OSD LOCK MODE
 - Press HOT KEY, the screen will show this action first



- Don't remove HOT KEY until the screen indicated this task is finished.



- Enter OSD UNLOCK MODE
 - Press HOT KEY, the screen will show this action first



- Don't remove the HOT KEY until the screen indicated this task is finished.







Touch Driver Installation

B.1 Touch Driver Installation

CD Driver supports Windows XP, Windows Vista, Windows 7. For drivers for other operating systems refer to http://home.eeti.com.tw/web20/eg/Touch_Drives.html.

- eGalaxTouch
 Welcome to the InstallShield Wizard for
 eGalaxTouch
 The InstallShield Wizard will install eGalaxTouch on your
 computer. To continue, click Next.
- 1. Install driver.

eGalaxTouch	×							
License Agreement								
Please read the following license agreement carefully.								
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I accept the terms of the license agreement Definition I do not accept the terms of the license agreement								
InstallShield								
< <u>B</u> ack Next > Cance	el							





2. Select touch interface RS-232 or USB.



3. Select support Multi Monitor or not.





Touch can support multi touch(18.5" 4 point / 21.5" 5 point). Touch already do the default setting, please note that no need to do calibration.







Setting Serial Data for Expansion

C.1 Setting Serial Data for Expansion

The several kinds of timings below are already programmed in this module. The input synchronous signals are automatically recognized.

Resolution	HSYNC /KHz (+/-)	VSYNC /Hz (+/-)	PIXEL RATE /MHz
IBM, 720 * 400	31.469	70.087	28.322
VESA 640 * 480	31.469	59.940	25.175
VESA 640 * 480	37.861	72.809	31.500
VESA 640 * 480	37.500	75.000	31.500
VESA 800 * 600	35.156	56.250	36.000
VESA 800 * 600	37.879	60.317	40.000
VESA 800 * 600	48.077	72.188	50.000
VESA 800 * 600	46.875	75.000	49.500
VESA 1024*768	48.363	60.004	65.000
VESA 1024*768	56.476	70.069	75.000
VESA 1024*768	60.023	75.029	78.750
VESA 1152*864	67.500	75.000	108.000
VESA 1280*720	45.000	60.000	74.250
VESA 1280*800	49.702	59.810	83.500
VESA 1280*1024	63.981	60.020	108.000
VESA 1280*1024	79.976	75.025	135.000
VESA 1366 * 768	47.712	59.790	85.500
VESA 1440 * 900	55.935	59.887	106.500
VESA 1680 * 1050	65.290	59.954	146.250
VESA 1920 * 1080	67.500	60.000	148.500

Note!



Even if the preset timing is entered, a little adjustment of the functions such as Horizontal period, CLK-delay and display position, are required. The adjusted values are memorized in every preset number.

Note!

This module recognizes the synchronous signals with near preset timing of the frequency of the HS and Vsync, even in the case that the signals other than the preset timing that were entered.

Note!

Because adjustments may not fit, such as differing magnifying ratios or, in the case that you use it except for the display timing that was preset. Recommend best resolution as 1920*1080.



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www.advantech.com

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